

EU PRODUCT DATA INFORMATION SHEET

(Prepared in accordance with Article 3 of Regulation (EU) 2023/2854 – the Data Act)

Version: 1.0 (05 Sep 2025)

This sheet explains what data your product/related services generate and how you can access it under Regulation (EU) 2023/2854 – the Data Act. Exclusions and limitations apply. Our EULA and Privacy Policy also apply. Additional terms may govern sharing.

Note: Not all data generated by the product may qualify as ‘readily available data’ under the EU Data Act; only readily available data can be obtained from the Data Holder.

1. PRODUCT IDENTIFICATION

Product: evohome— and related peripherals (e.g., BDR91 relays, zone controllers, compatible electronic TRVs)

Related Service(s): Total Connect Comfort International (Consumer)

2. DATA HOLDER AND EU REPRESENTATIVE

The data from your product is controlled by its manufacturer which is:

Pittway Sàrl (Zone d’Activités La Pièce 6, 1180, Rolle,

FR: FICHE D’INFORMATION SUR LES DONNÉES PRODUIT (UE)

FR: (Préparée conformément à l’article 3 du Règlement (UE) 2023/2854 relatif aux données (Data Act))

DE: EU-PRODUKTDATEN-INFORMATIONSBLATT

DE: (Erstellt gemäß Artikel 3 der Verordnung (EU) 2023/2854 über Daten (Data Act))

ES: HOJA DE INFORMACIÓN SOBRE LOS DATOS DEL PRODUCTO (UE)

ES: (Preparada conforme al artículo 3 del Reglamento (UE) 2023/2854 sobre datos (Data Act))

FR: Cette fiche explique quelles données votre produit ou services associés génèrent et comment y accéder conformément au Règlement (UE) 2023/2854 relatif aux données (Data Act). Des exclusions et limitations s’appliquent. Notre CLUF et Politique de confidentialité s’appliquent également. Des conditions supplémentaires peuvent régir le partage.

FR: Remarque : toutes les données générées par le produit ne sont pas nécessairement des « données facilement accessibles » ; seules ces données peuvent être obtenues auprès du détenteur des données.

DE: Dieses Blatt erläutert, welche Daten Ihr Produkt bzw. verbundene Dienste erzeugen und wie Sie darauf gemäß der Verordnung (EU) 2023/2854 über Daten (Data Act) zugreifen können. Ausnahmen und Einschränkungen gelten. Unsere EULA und Datenschutzerklärung gelten ebenfalls. Zusätzliche Bedingungen können die Weitergabe regeln.

DE: Hinweis: Nicht alle vom Produkt erzeugten Daten gelten als „leicht verfügbare Daten“; nur diese können vom Dateninhaber bereitgestellt werden.

ES: Esta hoja describe qué datos generan su producto y servicios relacionados y cómo acceder a ellos con arreglo al Reglamento (UE) 2023/2854 sobre datos (Data Act). Se aplican exclusiones y limitaciones. También se aplican nuestro EULA y la Política de privacidad. Pueden aplicarse condiciones adicionales para el intercambio.

ES: Nota: No todos los datos generados por el producto constituyen «datos fácilmente disponibles»; solo esos datos pueden obtenerse del titular de los datos.

FR: 1. IDENTIFICATION DU PRODUIT

DE: 1. PRODUKTIDENTIFIKATION

ES: 1. IDENTIFICACIÓN DEL PRODUCTO

FR: 2. DÉTENTEUR DES DONNÉES ET REPRÉSENTANT DANS L’UE

DE: 2. DATENINHABER UND EU-VERTRETER

ES: 2. TITULAR DE LOS DATOS Y REPRESENTANTE EN LA UE

Switzerland; privacy@resideo.com – represented for the purposes of the EU Data Act by Ademco 1 GmbH, Hardhofweg 40, 74821 Mosbach, Germany)

Privacy Notice:

<https://www.resideo.com/us/en/corporate/legal/eula/en-gb/>

3. DESCRIPTION OF DATA GENERATED

- Technical Data: (e.g., IP address, home system configuration)
- Device and Sensor Data: (e.g., state, change of state, status)
- Usage Data: (e.g., settings, time of events, diagnostics)
- Metadata: (e.g., timestamps, device ID)
- Registration Data: (e.g., account details)

4. HOW AND WHEN DATA ARE MADE AVAILABLE

- ☒ In response to specific events (e.g., change of state)
- ☒ On a periodic basis (e.g., status reporting)
- ☐ Continuously and in real-time

5. DATA FORMAT AND ACCESS METHOD

Format: JSON

Access: via the portal at <https://myid.resideo.com/>

(see Privacy & Data > Data stream > Manage and access device data stream)

FR: 3. DESCRIPTION DES DONNÉES GÉNÉRÉES

DE: 3. BESCHREIBUNG DER ERZEUGTEN DATEN

ES: 3. DESCRIPCIÓN DE LOS DATOS GENERADOS

FR: 4. MODALITÉS ET MOMENT DE MISE À DISPOSITION

FR: ☒ En réponse à des événements spécifiques

FR: ☒ De manière périodique

FR: ☐ En continu et en temps réel

DE: 4. ZEITPUNKT UND ART DER BEREITSTELLUNG

DE: ☒ Als Reaktion auf bestimmte Ereignisse

DE: ☒ Periodisch

DE: ☐ Kontinuierlich und in Echtzeit

ES: 4. CÓMO Y CUÁNDO SE PONEN A DISPOSICIÓN

ES: ☒ En respuesta a eventos específicos

ES: ☒ De forma periódica

ES: ☐ De forma continua y en tiempo real

FR: 5. FORMAT DES DONNÉES ET MÉTHODE D'ACCÈS

FR: Voir URL et chemin en EN

DE: 5. DATENFORMAT UND ZUGRIFFSMETHODE

DE: URL und Pfad siehe EN

ES: 5. FORMATO DE LOS DATOS Y MÉTODO DE ACCESO

ES: Ver URL y ruta en EN

6. OUR USE OF THE DATA (PURPOSES)

FR: 6. NOS FINALITÉS D'UTILISATION DES DONNÉES

DE: 6. UNSERE VERWENDUNGSZWECKE FÜR DATEN

ES: 6. NUESTROS FINES DE USO DE LOS DATOS

The purposes for which we use the data include:

- Providing the core functionality of the product and any related services
- Improving our business, products, and services
- Marketing and communications
- Research and customer analysis
- Administering and protecting our business and products
- Enforcement of our rights and prevention of misuse
- Security and incident response, and quality assurance
- Compliance with legal obligations

7. SHARE WITH A THIRD PARTY

FR: 7. PARTAGE AVEC UN TIERS

DE: 7. WEITERGABE AN DRITTE

ES: 7. COMPARTIR CON UN TERCERO

On your instruction, we will share readily available data with a third-party provider of your choice, subject to authentication and appropriate security controls. To protect our systems and confidential information, third-party access requires a formal data-sharing agreement with that provider. Please instruct your provider to contact privacy@resideo.com. While this service is free of charge for you, we may charge the third party a fair compensation for the costs of making the data available. Access and sharing remain subject to the protection of trade secrets and security, and third-party access is provided on fair, reasonable and non-discriminatory terms.

8. DATA RETENTION & ERASURE

FR: 8. CONSERVATION & EFFACEMENT DES DONNÉES

DE: 8. SPEICHERDAUER & LÖSCHUNG

ES: 8. CONSERVACIÓN Y SUPRESIÓN DE DATOS

We store data for the period described in our service terms, which is typically:

- Core account data (e.g., your identity, invoices and billing information, information about claims and concerns that relate to legal proceedings or required to demonstrate compliance with applicable law): up to seven years after you have closed your account.
- Product-related data (e.g., settings, configuration, preferences): retained until updated by you and then deleted with your account closure.
- Analytics and troubleshooting data (e.g., log files): typically

3–18 months.

- Marketing data: retained until you opt-out of receiving further communications.

Following these periods, data is deleted or anonymized unless a longer retention period is required by law.

You can request the erasure of your data by contacting privacy@resideo.com. Your request will be handled in accordance with applicable law and our contractual obligations.

9. CONTACT & COMPLAINTS

FR: 9. CONTACT & RÉCLAMATIONS

For EU Data Act-related questions or requests, contact privacy@resideo.com. You also have the right to lodge a complaint with a competent supervisory authority regarding our compliance with the EU Data Act.

DE: 9. KONTAKT & BESCHWERDEN

ES: 9. CONTACTO Y RECLAMACIONES

10. RELATED SERVICE INFORMATION

FR: 10. INFORMATIONS SUR LES SERVICES ASSOCIÉS

This product may be used with a related service (e.g., a mobile app). When you use this service, the following additional terms apply:

DE: 10. INFORMATIONEN ZU VERBUNDENEN DIENSTEN

(a) Third parties with access: Microsoft Corporation and related Microsoft companies (hosting)

ES: 10. INFORMACIÓN SOBRE SERVICIOS RELACIONADOS

(b) The contract for the related service remains in force until the later of:

☒ you ceasing to use the product and closing your account

☒ our termination of the contract and closing your account

☒ the end of your subscription period and closing your account