RLS27 Pro Rugged LED Strip Light Product Manual

Original Instructions
p/n: 225443 Rev. B
07-May-26
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ПРОМЭЛЕКТРОНИКА/ sales@prom-elec.com

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Chapter Contents

Models 3

Chapter 1 Features

Banner's RLS27 Pro Rugged LED Strip Light has a sturdy aluminum housing and is encased in a clear shatterproof, UV-stabilized, polycarbonate shell, and protected with robust end caps making it ideal for harsh outdoor applications.



- Designed for the car wash industry with superior chemical resistance and protection for the most demanding environments
- Focused lens models are ideal for high-brightness applications and outdoor settings
- Rugged, waterproof IP67 and IP69K per ISO 20653 rated housing for use in challenging applications
- High-quality illumination and indication from RGBW LEDs
- 6 white color temperatures and 13 color options for varied indication and illumination uses
- Programmable using Banner's Pro Editor software and Pro Converter Cable
- Pro Editor software configuration and three discrete inputs gives access to color, flashing, intensity, and animation settings, as well as advanced operating modes for displaying distance, count, time, and position
- Available in four lengths from 285 mm to 1130 mm

IMPORTANT: Read the following instructions before operating the light. Please download the complete RLS27 Pro Rugged LED Strip Light technical documentation, available in multiple languages, from www.bannerengineering.com for details on the proper use, applications, Warnings, and installation instructions of this device.

IMPORTANT: Lea el siguiente instructivo antes de operar el luminario. Por favor descargue desde www.bannerengineering.com toda la documentación técnica de los RLS27 Pro Rugged LED Strip Light, disponibles en múltiples idiomas, para detalles del uso adecuado, aplicaciones, advertencias, y las instrucciones de instalación de estos dispositivos.

IMPORTANT: Lisez les instructions suivantes avant d'utiliser le luminaire. Veuillez télécharger la documentation technique complète des RLS27 Pro Rugged LED Strip Light sur notre site www.bannerengineering.com pour les détails sur leur utilisation correcte, les applications, les notes de sécurité et les instructions de montage.

Models

Family	Style	Cascadeable	Color	Lighted Length (mm)	Window	Construction	Connection[1]
RLS27	**P**	**X**	**RGBW**	**1130**	**L35**	**S**	**QP**
	P = Pro Editor	X = Non-cascadable	RGBW = RGBW Multicolor	285 570 850 1130	Blank = Clear L35 = 35-degree lensed window	S = Sealed	QP = 150 mm (6 in) PVC-jacketed cable with a 4-pin M12 male quick-disconnect connector

[1] All models require a mating cordset. See "Cordsets" on page 14.

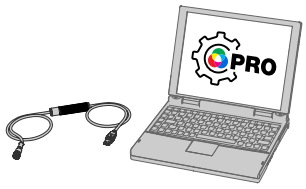
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Chapter 2 Configuration Instructions

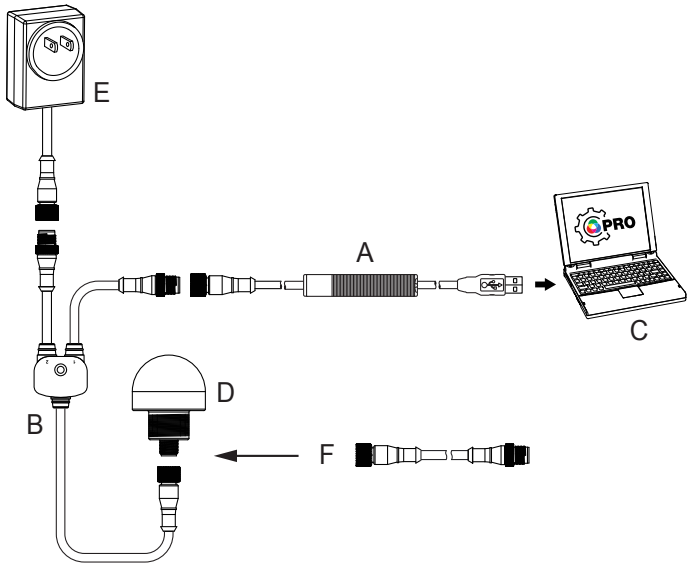
Pro Editor



Use Banner's Pro Editor software and Pro Converter Cable to create custom configurations by selecting different colors, flash patterns, and animations. For more information visit www.bannerengineering.com/proeditor.

Full Preview Connection (Required)

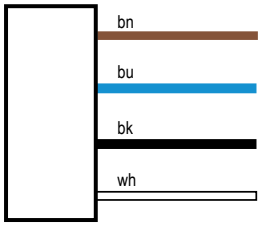
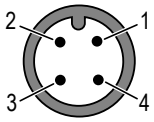
The full preview connection must be used for the RLS27 Pro Rugged LED Strip Light.



A = Pro Converter Cable (MQDC-506-USB)
B = Splitter (CSB-M1251FM1251M)
C = PC running Pro Editor software
D = Any Banner Pro Series-enabled device (K50 shown)
E = Power Supply (PSW-24-1, PSW-24-2, or PSD-24-4)
F = 8-Pin to 5-Pin Double-Ended Cordset (MQDC-801-5M-PRO), required for 8-Pin models

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Wiring

Diagram	Wire	Description[2]	Pinout (Male)
	1 - Brown	Input 1	 1 = Brown 2 = White 3 = Blue 4 = Black
	2 - White	Input 3	
	3 - Blue	DC common	
	4 - Black	Input 2	

7-Color Binary Control (Binary input state controls color, default configuration)

Input 1: Pin 1 Brown Wire	Input 2: Pin 4 Black Wire	Input 3: Pin 2 White Wire	LED Color
—	—	—	Light OFF
18 V DC to 30 V DC	—	—	Daylight White
—	18 V DC to 30 V DC	—	Green
—	—	18 V DC to 30 V DC	Red
18 V DC to 30 V DC	18 V DC to 30 V DC	—	Yellow
18 V DC to 30 V DC	—	18 V DC to 30 V DC	Blue Bounce with Daylight White Background
—	18 V DC to 30 V DC	18 V DC to 30 V DC	Daylight White with Red Ends Flash
18 V DC to 30 V DC	18 V DC to 30 V DC	18 V DC to 30 V DC	Warm White

Pro Editor Configuration for the RLS27 Pro

Banner's Pro Editor software offers an easy way to configure Pro Series-enabled touch and indicator devices, allowing users full control of device states. The easy-to-use configuration software provides a variety of tools and capabilities to solve a wide range of applications. Configure any Pro Series-enabled device using the free Pro Editor software, available for download at www.bannerengineering.com/proeditor.

Machine and Work Cell—Choose colors and animations to create up to seven discretely controlled illumination and status states. Spans functionality from single-segment to two-colored animations.

Single Segment—The single-segment option shows the RLS27 Pro in one solid color. The input wires are used to change colors. Flashing and intensity options are available. Presets are available for common configurations, which can be adjusted as desired.
End Status—The end status option shows the inside section of the RLS27 Pro in one color and the ends of the light in another. The size of the two sections are customizable. The input wires are used to change color states. Flashing and intensity options are available.
Process Visualization—The process visualization option enables a choice of colors, animations, speeds, and intensities to provide visual information that corresponds to equipment or process status. Single-color illumination states are also available.

Tower Light—Choose colors, intensities, and animations to create a discretely controlled two or three-segment indicator. The segments are controlled independently with input wires.

Timer—The timer option uses the RLS27 Pro as a timer, counting up or counting down. Set the total time and choose up to four thresholds to change the visual appearance of the light as time advances. The timer starts when 18 V DC to 30 V DC is applied to the timer run input wire, and pauses when left floating or tied to ground. The timer resets when 18 V DC to 30 V

[2] Input functionality can change depending on configuration created with Pro Editor.

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DC is applied to the reset wire. The timer automatically resets when it reaches the final count. A steady global background can be applied, from which color and intensity can be defined.

Counter—The counter option counts up or down by converting input pulses into movement of LEDs along the length of the light based on up to four thresholds that define colors, intensity, and flashing. When the rising edge of an 18 V DC to 30 V DC pulse is applied to the counter input wire, the count changes by one. The counter resets when 18 V DC to 30 V DC is applied to the reset wire. The counter automatically resets when it reaches the final count. A steady global background can be applied, from which color and intensity can also be defined.

Distance—The distance mode uses the light to display colored LEDs proportional to a PFM (pulse frequency modulation) or PWM (pulse width modulation) input and set range. The light adjusts position and color continuously based on the input value and defined color, flash, and intensity in up to four thresholds while maintaining an optional steady background for LEDs outside the active threshold range. The PFM signal frequency range can be from 100 to 10,000 Hz. The PWM duty cycle range can be from 0 to 100%.

Gauge—The gauge option controls the color and position of a band of LEDs based on a defined PFM or PWM input value and range. The width of the band is defined as a percentage of total lighted length. The light adjusts the position and color of the band and background continuously based on the input signal and defined color, flash, intensities, and animations in upper, lower, and center thresholds. The PFM signal frequency range can be from 100 to 10,000 Hz. The PWM duty cycle range can be from 0 to 100%.

Animation Settings

Animation	Description
Off	Device OFF, no animation displays
Steady	Color 1 is solid ON at the defined intensity
Flash	Color 1 flashes at the defined speed, color intensity, and pattern (normal, strobe, three pulse, SOS, or random)
Two Color Flash	Color 1 and Color 2 flash alternately at the defined speed, color intensities, and pattern (normal, strobe, three pulse, SOS, or random)
Two Color Shift	Color 1 and Color 2 flash alternately on adjacent LEDs at defined speed and color intensities
Ends Steady	Color 1 defines the center 75% of the light. Color 2 defines the 12.5% of the light on each end. Center and ends are on steady. Center proportion can be defined in **End Status** mode
Ends Flash	Color 1 defines the center 75% of the light. Color 2 defines the 12.5% of the light on each end. The ends will flash at defined speed and pattern. Center proportion can be defined in **End Status** mode
Scroll	Color 1 defines a band 20% of the length of the light that moves in one direction up or down against the background of Color 2 at the defined speed and color intensities
Center Scroll	Color 1 defines a band 10% the length of the light that moves from the center of the light to the ends against the background of Color 2 at the defined speed and color intensity
Bounce	Color 1 defines a band 20% of the length of the light that moves up and down between the top and bottom of the light against the background of Color 2 at the defined speed and color intensities
Center Bounce	Color 1 defines a band 10% the length of the light that moves from the center of the light to the ends and back against the background of Color 2 at the defined speed and color intensity
Intensity Sweep	Color 1 continuously increases and decreases intensity between 0% to 100% at defined speed and color intensity
Two Color Sweep	Color 1 and Color 2 define the end values of a line across the color gamut. The light continuously displays a color by moving along the line at the defined speed and color intensity
Color Spectrum	The light scrolls through the 13 predefined colors with a different color on each LED at the defined speed, Color 1 intensity, and direction
Single End Steady (WLS15 Pro only)	Color 1 is solid ON at the defined intensity on one end of the device
Single End Flash (WLS15 Pro only)	Color 1 flashes at the defined speed, color intensity, and pattern (normal, strobe, three pulse, SOS, or random) on one end of the device

By default, when the sub-applications for Machine and Work Cell are selected, Pro Editor opens **I/O State** configuration in **Advanced**. Three **I/O states** are available:

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I/O State Configuration Settings	Description
Basic	Configurations made in this state assign one wire to one state, with the following override control: • Pin 4 (Black) overrides Pin 1 (Brown) • Pin 2 (White) overrides Pins 1 and 4 (Brown and Black)
Advanced	I/O state with full seven state options for maximum configuration. Configurations made in Advanced assign binary wiring combinations of all valid inputs to each state.
I/O Block	Three state control for use with I/O block. Configurations made in I/O Block assign states to the black, white, and combination of black and white wires for use with I/O blocks for which power (brown) and common (blue) are always on for five pin connections.

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Chapter 3 Specifications

Supply Voltage

18 V DC to 30 V DC

Use only with suitable Class 2 power supply (UL) or a SELV power supply (CE)

Light Length	Typical Current			Maximum Current
	18 V DC	24 V DC	30 V DC	A
285 mm	0.48	0.36	0.3	0.55
570 mm	0.96	0.72	0.6	1.1
850 mm	1.44	1.08	0.9	1.65
1130 mm	1.92	1.44	1.2	2.2

Supply Protection Circuitry

Protected against reverse polarity and transient voltages

Input Rating

Leakage Current Immunity: 400 µA

Indicator On/Off Response Time: 300 ms (maximum)

PWM Duty Cycle Range: 0 to 100%

PFM Frequency Range: 100 to 10000 Hz

Mounting

Bracket kit LMBHLS27S included

Optional bracket kits available (see "Brackets" on page 15)

Construction

Clear anodized aluminum housing

UV-stabilized polycarbonate outer housing with vent

Connections

150 mm (6 in) PVC-jacketed cable with a 4-pin M12 male quick-disconnect connector

NOTE: Do not spray cable or vent with high-pressure sprayer or damage will result

See "Cordsets" on page 14

Advanced Capabilities

PULSE® PRO I/O

Required Overcurrent Protection

WARNING: Electrical connections must be made by qualified personnel in accordance with local and national electrical codes and regulations.

Overcurrent protection is required to be provided by end product application per the supplied table.

Overcurrent protection may be provided with external fusing or via Current Limiting, Class 2 Power Supply.

Supply wiring leads < 24 AWG shall not be spliced.

For additional product support, go to www.bannerengineering.com.

Supply Wiring (AWG)	Required Overcurrent Protection (A)	Supply Wiring (AWG)	Required Overcurrent Protection (A)
20	5.0	26	1.0
22	3.0	28	0.8
24	2.0	30	0.5

Environmental Rating

Rated IP67, IP69K per ISO 20653

Vibration and Mechanical Shock

Impact: IK10 (IEC EN 60068-2-75)

Vibration: 10 Hz to 55 Hz, 1.0 mm peak-to-peak amplitude per IEC 60068-2-6 (5 minute sweep, 30 minute dwell)

Shock: 15G 11 ms duration, half sine wave per IEC 60068-2-27

Operating Temperature

–40 °C to +50 °C (–40 °F to +122 °F)

Storage Temperature: –40 °C to +70 °C (–40 °F to +158 °F)

Certifications

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Blenheim Court
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UL/cULus E338626

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Light Characteristics

RGBW LED PWM Frequency: 2kHz

Color	Dominant Wavelength (nm) or Color Temperature	CRI	Color Coordinates[3]		Lumens at Specified Length (Typical at 25 °C)			
			X	Y	285 mm	570 mm	850 mm	1130 mm
Daylight White	5000K	93	0.345	0.352	520	1040	1560	2080
Incandescent White	2700K	42	0.46	0.411	230	460	690	920
Warm White	3000K	50	0.44	0.404	230	460	690	920
Fluorescent Light	4100K	80	0.376	0.374	440	880	1320	1760
Neutral White	5700K	86	0.328	0.337	560	1120	1680	2240
Cool White	6500K	85	0.314	0.324	560	1120	1680	2240
Green	522	-	0.153	0.704	310	620	930	1240
Red	620	-	0.688	0.31	120	240	360	480
Yellow	574	-	0.447	0.488	200	400	600	800
Blue	467	-	0.14	0.061	90	180	270	360
Magenta	-	-	0.348	0.155	110	220	330	440
Cyan	490	-	0.146	0.308	230	460	690	920
Amber	589	-	0.542	0.417	170	340	510	680
Rose	-	-	0.486	0.217	110	220	330	440
Lime Green	562	-	0.376	0.538	230	460	690	920
Orange	599	-	0.605	0.371	150	300	450	600
Sky Blue	483	-	0.143	0.213	190	380	570	760
Violet	-	-	0.223	0.097	100	200	300	400
Spring Green	505	-	0.15	0.518	280	560	840	1120

FCC Part 15 Class B for Unintentional Radiators

(Part 15.105(b)) This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

(Part 15.21) Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

Industry Canada ICES-003(B)

This device complies with CAN ICES-3 (B)/NMB-3(B). Operation is subject to the following two conditions: 1) This device may not cause harmful interference; and 2) This device must accept any interference received, including interference that may cause undesired operation.

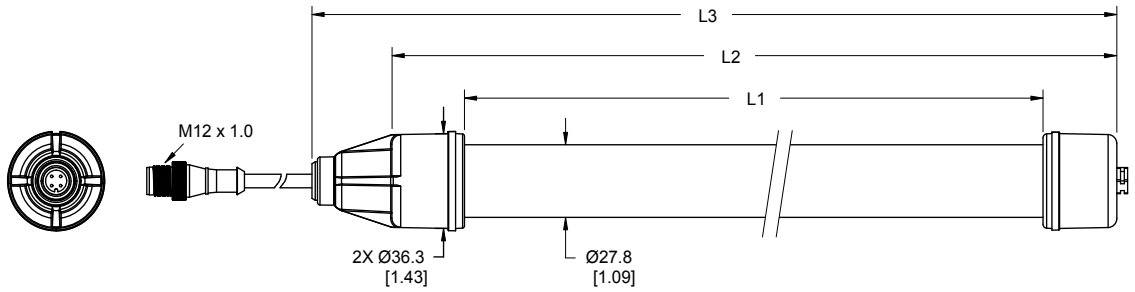
Cet appareil est conforme à la norme NMB-3(B). Le fonctionnement est soumis aux deux conditions suivantes : (1) ce dispositif ne peut pas occasionner d'interférences, et (2) il doit tolérer toute interférence, y compris celles susceptibles de provoquer un fonctionnement non souhaité du dispositif.

[3] Refer to the CIE 1931 (x,y) Chromaticity Diagram to show equivalent color with indicated color coordinates. Actual coordinates may differ ± 5%.

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Dimensions

All measurements are listed in millimeters [inches], unless noted otherwise. The measurements provided are subject to change.



Model	L1	L2	L3
RLS27..0285..	282 mm (11.1 in)	339 mm (13.4 in)	370 mm (14.6 in)
RLS27..0570..	564 mm (22.2 in)	621 mm (24.5 in)	652 mm (25.7 in)
RLS27..0850..	846 mm (33.3 in)	903 mm (35.6 in)	934 mm (36.8 in)
RLS27..1130..	1128 mm (44.4 in)	1185 mm (46.7 in)	1216 mm (47.9 in)

Optical Data

The optical data shown below is for standard clear, and 35° clear window daylight white models only. To get lux and candela values for other colors, multiply the values shown on the charts by the following factors:

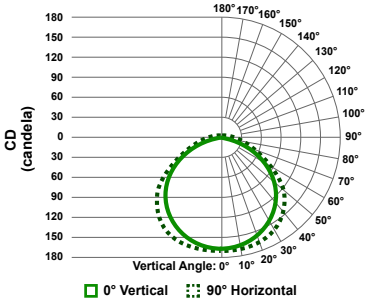
Incandescent White: 0.449
Warm White: 0.449
Fluorescent White: 0.837
Neutral White: 1.082
Cool White: 1.082
Green: 0.592

Red: 0.224
Yellow: 0.388
Blue: 0.163
Magenta: 0.204
Cyan: 0.449
Amber: 0.327

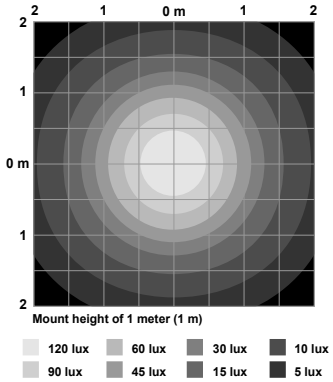
Rose: 0.204
Lime Green: 0.449
Orange: 0.286
Sky Blue: 0.367
Violet: 0.184
Spring Green: 0.531

285 mm Clear Window

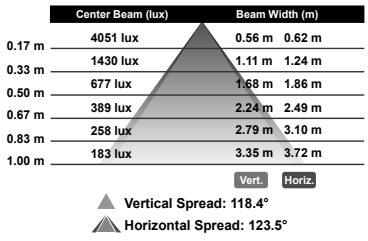
Polar Candela Distribution



Isolux Pattern



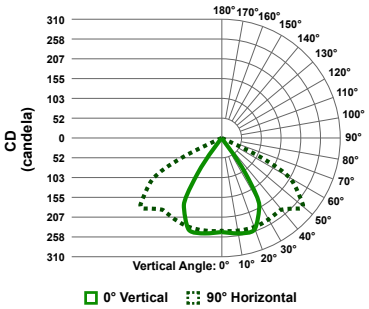
Illuminance at a Distance



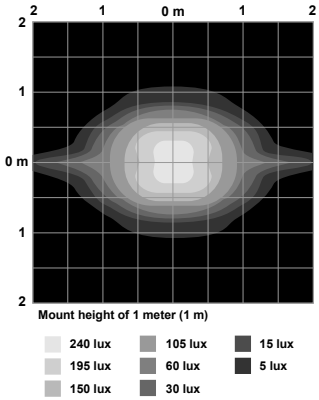
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285 mm L35 Window

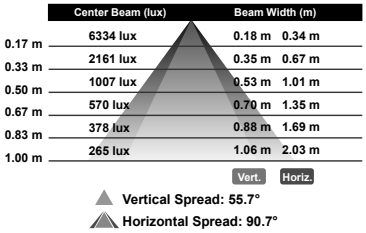
Polar Candela Distribution



Isolux Pattern

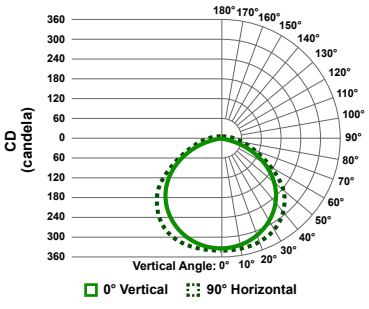


Illuminance at a Distance

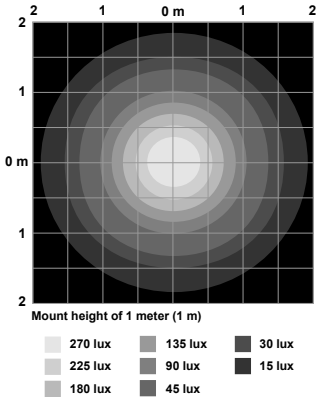


570 mm Clear Window

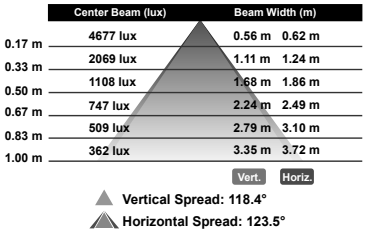
Polar Candela Distribution



Isolux Pattern

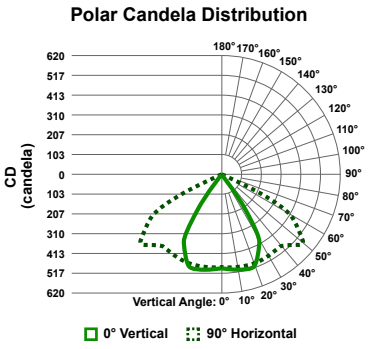


Illuminance at a Distance

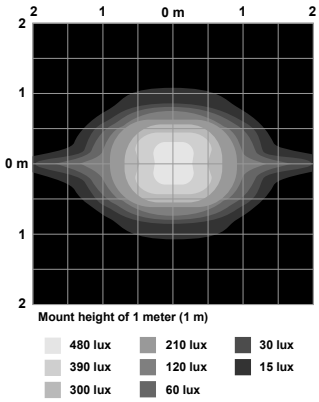


570 mm L35 Window

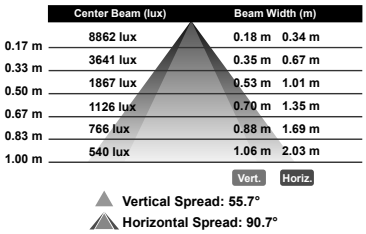
Polar Candela Distribution



Isolux Pattern



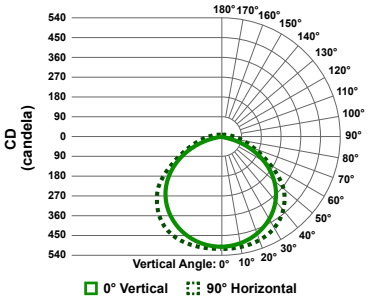
Illuminance at a Distance



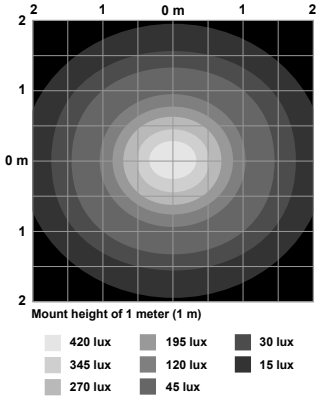
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850 mm Clear Window

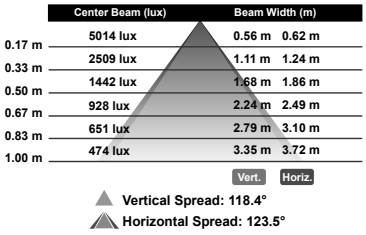
Polar Candela Distribution



Isolux Pattern

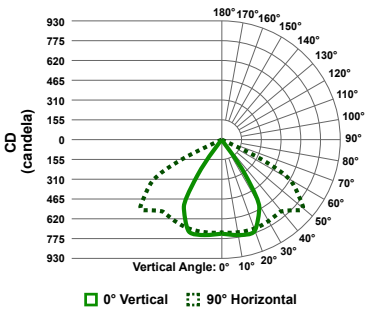


Illuminance at a Distance

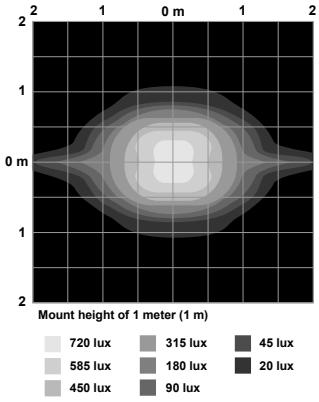


850 mm L35 Window

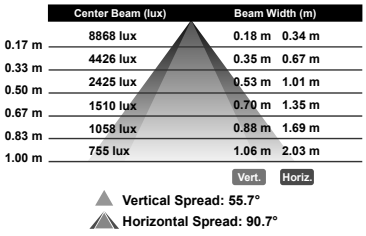
Polar Candela Distribution



Isolux Pattern

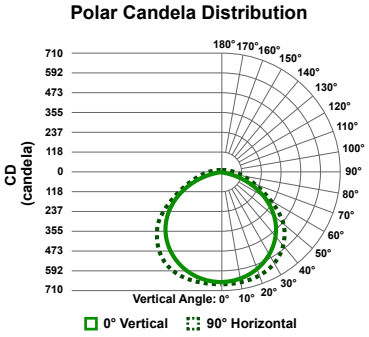


Illuminance at a Distance

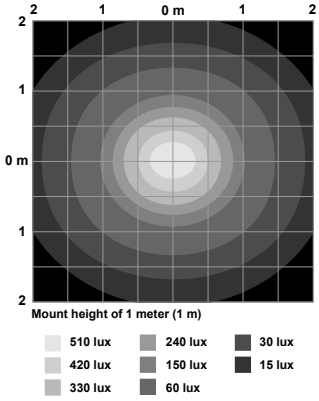


1130 mm Clear Window

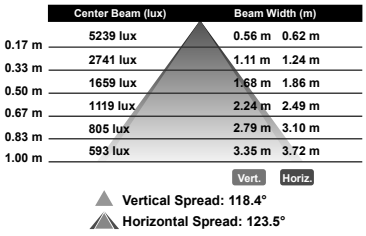
Polar Candela Distribution



Isolux Pattern



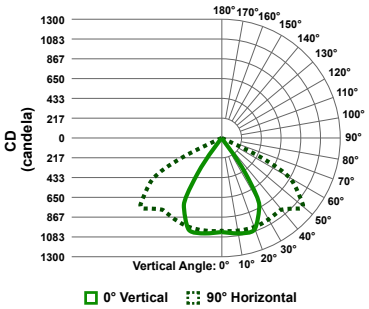
Illuminance at a Distance



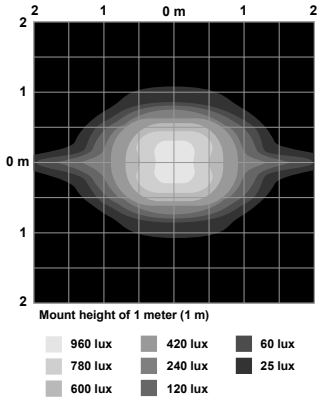
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1130 mm L35 Window

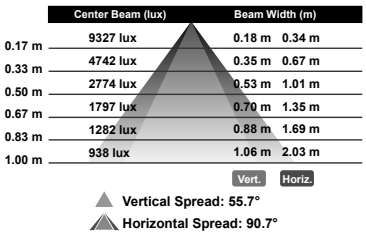
Polar Candela Distribution



Isolux Pattern



Illuminance at a Distance



Vertical Spread: 55.7°

Horizontal Spread: 90.7°

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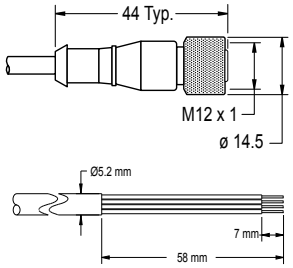
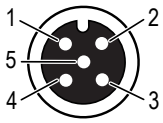
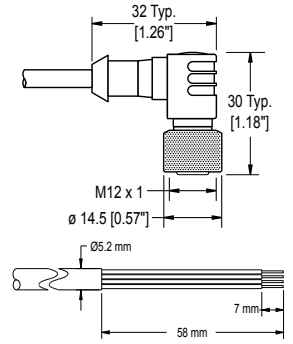
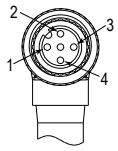
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Cordsets 14
Brackets 15
Pro Editor Hardware 15

Chapter 4 Accessories

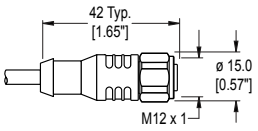
Cordsets

Standard Cordsets

4-Pin Single-Ended M12 Female Cordsets					
Model	**Length**	**Style**	**Dimensions**	**Pinout (Female)**	
MQDC-406	2 m (6.56 ft)	Straight			1 = Brown 2 = White 3 = Blue 4 = Black 5 = Not used c UL us
MQDC-415	5 m (16.4 ft)				
MQDC-430	9 m (29.5 ft)				
MQDC-450	15 m (49.2 ft)				
MQDC-406RA	2 m (6.56 ft)	Right-Angle			
MQDC-415RA	5 m (16.4 ft)				
MQDC-430RA	9 m (29.5 ft)				
MQDC-450RA	15 m (49.2 ft)				

Washdown Rated Cordsets

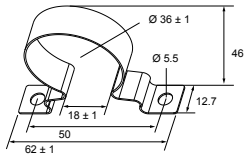
Polypropylene jacket and connector body, stainless steel coupling nut

5-Pin Single-Ended M12 Female Washdown, Shielded Cordsets				
Model	**Length**	**Style**	**Dimensions**	**Pinout (Female)**
MQDCWD-506	2 m (6.56 ft)	Straight		 1 = Brown 2 = White 3 = Blue 4 = Black 5 = Gray
MQDCWD-530	9 m (29.5 ft)			

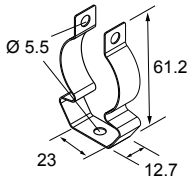
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Brackets

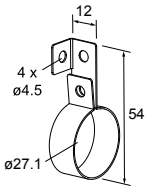
LMBHLS27S
- Set of 2 brackets
- Impact absorbing
- 300 series stainless steel
- Clearance for M5 or #10 hardware
- CAD Files: DXF, PDF, IGS, STP



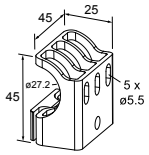
LMBHLS27O
- Set of 2 brackets
- Impact absorbing clamp
- 300 series stainless steel
- M5 stainless steel hardware included
- CAD Files: DXF, PDF, IGS, STP



LMBWLS27H
- 300 series stainless steel mounting brackets
- M4 stainless steel hardware included
- CAD Files: DXF, PDF, IGS, STP

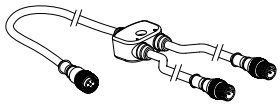


LMBWLS27U
- Clear copolyester
- Clearance for M5 or #10 hardware
- Clamps securely around the light body
- CAD Files: DXF, PDF, IGS, STP



Pro Editor Hardware

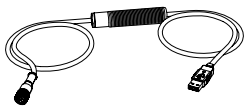
CSB-M1251FM1251M
- 5-pin parallel Y splitter (Male-Male-Female)
- For full Pro Editor preview capability
- Requires external power supply, sold separately



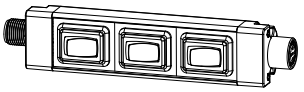
PSD-24-4
- 90 to 264 V AC 50/60 Hz input
- Includes a 1.8 m (6 ft) US-style 5-15P input plug
- 24 V DC UL Listed Class 2 M12 connector output
- 4 A total current



MQDC-506-USB
- Pro Converter Cable
- 1.83 m (6 ft) length 5-pin M12 quick disconnect to Device and USB to PC
- Required for connection to the configuration software



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LC28PB2-3Q • In-line switch with M12 connectors • Rugged metal housing • Perfect for DC-powered task lights, indicators, and tower lights • Rated for up to 30 V DC	

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Chapter Contents

Clean with Mild Detergent and Warm Water 17
Repairs and Translations (No Field-Replaceable Parts) 17
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Chapter 5 Product Support and Maintenance

Clean with Mild Detergent and Warm Water

Wipe down the device with a soft cloth dampened with a mild detergent and warm water solution. Do not use any other chemicals for cleaning.

Repairs and Translations (No Field-Replaceable Parts)

English

Contact Banner Engineering for troubleshooting of this device. **Do not attempt any repairs to this Banner device; it contains no field-replaceable parts or components.** If the device, device part, or device component is determined to be defective by a Banner Applications Engineer, they will advise you of Banner's RMA (Return Merchandise Authorization) procedure.

```
IMPORTANT: If instructed to return the device, pack it with care. Damage that occurs in return
shipping is not covered by warranty.
```

Obtain assistance with product repairs by contacting your local Banner Engineering Corp distributor or by calling Banner directly at (763) 544-3164. Access literature translated into your native language on the Banner website at www.bannerengineering.com or contact Banner directly at (763) 544-3164.

Deutsch

Wenden Sie sich zur Fehlerbehebung dieses Geräts an Banner Engineering. **Versuchen Sie nicht, Reparaturen an diesem Banner-Gerät vorzunehmen. Das Gerät enthält keine am Einsatzort auszuwechselnden Teile oder Komponenten.** Wenn ein Banner-Anwendungstechniker zu dem Schluss kommt, dass dieses Gerät, ein Teil oder eine Komponente davon defekt ist, erhalten Sie von dem Techniker Erläuterungen zu Banners RMA-Verfahren (Return Merchandise Authorization) für die Warenrückgabe.

```
WICHTIG: Wenn Sie der Techniker anweist, das Gerät zurückzusenden, verpacken Sie es bitte
sorgfältig. Transportschäden bei der Rücksendung werden von der Garantie nicht abgedeckt.
```

Unterstützung bei Produktreparaturen erhalten Sie von Ihrem örtlichen Banner Engineering Corp Händler oder direkt von Banner unter Tel. (763) 544-3164. Die in Ihre Muttersprache übersetzte Literatur finden Sie auf der Banner-Website unter www.bannerengineering.com oder kontaktieren Sie Banner direkt unter Tel. (763) 544-3164.

Français

Pour plus d'informations sur le dépannage du produit, contactez Banner Engineering. **Ne tentez pas de réparer ce dispositif Banner. Il ne contient aucun composant ou pièce qui puisse être remplacé sur place.** Si un ingénieur de Banner conclut que le dispositif ou l'une de ses pièces ou composants est défectueux, il vous informera de la procédure à suivre pour le retour des produits (RMA).

```
Important : Si vous devez retourner le dispositif, emballez-le avec soin. Les dégâts
occasionnés pendant le transport de retour ne sont pas couverts par la garantie.
```

Pour vous aider lors de la réparation de produits, contactez votre distributeur Banner local our appelez directement Banner au (763) 544-3164. La documentation traduite dans votre langue est disponible sur le site internet de Banner www.bannerengineering.com ou contactez directement Banner au (763) 544-3164.

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Italiano

Per le procedure di individuazione e riparazione dei guasti di questo dispositivo, contattare Banner Engineering. **Non tentare di riparare questo dispositivo Banner, in quanto non contiene parti o componenti sostituibili dall'utente.** Se il dispositivo, una parte del dispositivo o un componente del dispositivo viene riscontrato difettoso da un tecnico Banner, il nostro personale vi comunicherà la procedura da seguire per ottenere l'autorizzazione al reso.

Importante: Se si ricevono istruzioni di rispedire il dispositivo al produttore, imballarlo con cura. I danni dovuti al trasporto non sono coperti dalla garanzia.

Per assistenza nelle riparazioni dei prodotti, contattare il distributore locale Banner Engineering Corp o contattare direttamente Banner al numero (763) 544-3164. È possibile accedere alla documentazione tradotta nella propria lingua madre sul sito Web Banner all'indirizzo www.bannerengineering.com o contattare direttamente Banner al numero (763) 544-3164.

Español

Comuníquese con Banner Engineering para solucionar de problemas de este dispositivo. **No intente ninguna reparación a este dispositivo de Banner, contiene piezas o componente que no se pueden cambiar en terreno.** Si algún ingeniero de aplicaciones de Banner determina que el dispositivo, alguna de las piezas o alguno de los componentes del dispositivo está defectuoso, le informará el procedimiento de autorización de devolución de mercancía (RMA, por sus siglas en inglés) de Banner.

Importante: Si se le solicita devolver el dispositivo, empáquelo con cuidado. Puede haber daños durante el envío de devolución que no estén cubiertos por la garantía.

Para reparaciones de productos, por favor contacte a su distribuidor local de Banner Engineering o llame a Banner directamente al 00 1 (763) 544-3164. Vea la literatura traducida en su idioma en el sitio web Banner en www.bannerengineering.com o comuníquese con Banner directamente al 00 1 (763) 544-3164.

中国人

如需对本装置进行故障排查，请联系邦纳。**请勿尝试自行维修该邦纳装置；本装置不包含任何可在现场更换的部件或组件。** 若经邦纳应用工程师确认设备、设备部件或组件存在缺陷，他们将告知您邦纳退货授权 (RMA) 流程。

重要注意事项： 如被要求退回装置，请妥善包装后寄回。退货运输过程中发生的损坏不在保修范围内。

请联系当地的 Banner Engineering Corp 经销商或直接致电 Banner +1 (763) 544-3164，以获得产品维修帮助。请访问邦纳网站 www.bannerengineering.com 或直接拨打 +1 (763) 544-3164 联系邦纳，获取翻译成您母语的资料。

한국인

이 장치의 문제를 해결하려면 Banner Engineering에 문의하십시오. **이 Banner 장치에는 현장에서 교체할 수 있는 부품 또는 구성품이 없으므로 수리를 시도하지 마십시오.** Banner 애플리케이션 엔지니어가 장치, 장치 부품 또는 장치 구성품에 결함이 있는 것으로 판정하면, Banner의 RMA(제품 반송 승인)절차에 대해 안내해 드립니다.

중요: 제품을 반송하도록 안내 받으셨다면 잘 포장해주십시오. 반송 도중에 발생한 손상은 보증 서비스가 적용되지 않습니다.

제품 수리에 대한 지원은 지역 Banner Engineering Corp 대리점에 문의하거나 Banner에 직접 (763) 544-3164로 문의하실 수 있습니다. 사용자의 모국어로 번역된 자료는 Banner 웹사이트 www.bannerengineering.com에서 액세스하거나 Banner에 직접 (763) 544-3164로 문의하실 수 있습니다.

日本語

この装置のトラブルシューティングについては、バナーエンジニアリングにお問い合わせください。**このバナー装置には、現場では交換できない部品またはコンポーネントが含まれているため、修理を試みてはいけません。** バナーのアプリケーションエンジニアが装置、装置の部品、または装置のコンポーネントに欠陥があると判断した場合、バナーのRMA（返品承認）手続きについてお知らせします。

重要 ： 返品を指示された場合は、装置を丁寧に梱包してください。返品時に発生した破損は保証の対象外となります。

製品の修理については、最寄りのBanner Engineering Corp代理店にお問い合わせいただくか、米国+1 (763) 544-3164まで直接お電話でお問い合わせください。バナーのウェブサイト（www.bannerengineering.com）でお客様の言語に翻訳された資料にアクセスするか、米国+1 (763) 544-3164まで直接お電話でお問い合わせください。

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čeština

Pro řešení problémů se zařízením kontaktujte společnost Banner Engineering. **Neprovádějte žádné opravy zařízení Banner. Neobsahují žádné komponenty nebo části, které by byly vyměnitelné.** Pokud je zařízení, jeho část nebo díl označen technikem společnosti Banner jako poškozený, bude Vám doporučeno vyplnit reklamační RMA protokol.

```
Důležité: Pokud byl vydán požadavek na vrácení zařízení, pečlivě ho zabalte. Poškození vzniklé
při dopravě není považováno za záruční opravu.
```

Pokud produkt potřebuje opravu, vyžádejte si pomoc od místního distributora společnosti Banner Engineering Corp nebo přímo na telefonním čísle (763) 544-3164. Dokumentaci přeloženou do vašeho jazyka si vyhledejte na webových stránkách společnosti Banner na adrese www.bannerengineering.com nebo se obraťte přímo na společnost Banner na telefonním čísle (763) 544-3164.

Polski

W celu rozwiązania problemów z urządzeniem należy skontaktować się z działem technicznym firmy Banner Engineering. **Pod żadnym pozorem nie próbuj naprawiać tego urządzenia firmy Banner; nie zawiera ono części ani elementów, które można wymieniać samodzielnie.** Jeśli urządzenie, jego część lub element zostaną uznane za wadliwe przez inżyniera technicznego Banner, poinformuje on użytkownika o firmowej procedurze zwrotu towaru (RMA) firmy Banner.

```
Ważne: Jeśli urządzenie ma zostać zwrócone, należy je starannie zapakować. Uszkodzenia powstałe
podczas odsyłki nie są objęte gwarancją.
```

Aby uzyskać pomoc w zakresie naprawy produktu, należy skontaktować się z lokalnym dystrybutorem Banner Engineering Corp lub zadzwonić bezpośrednio do firmy Banner pod numer (763) 544-3164. Dostęp do literatury przetłumaczonej na swój język ojczysty można uzyskać na stronie internetowej firmy Banner pod adresem www.bannerengineering.com lub kontaktując się bezpośrednio z firmą Banner pod numerem (763) 544-3164.

Português

Entre em contato com a Engenharia da Banner para a solução de problemas deste dispositivo. **Não tente fazer nenhum reparo neste dispositivo Banner; ele não contém peças ou componentes substituíveis em campo.** Se um técnico de aplicações da Banner determinar que o dispositivo, peça ou componente do dispositivo está com defeito, ele o informará sobre o procedimento de RMA (Autorização de Devolução de Mercadoria) da Banner.

```
Importante: Se for instruído a devolver o dispositivo, embale-o com cuidado. Os danos ocorridos
no transporte de devolução não são cobertos pela garantia.
```

Obtenha assistência para reparos do produto entrando em contato com o distribuidor local da Banner Engineering Corp ou ligando diretamente para a Banner no telefone (763) 544-3164. Acesse a literatura traduzida para seu idioma nativo no site da Banner em www.bannerengineering.com ou entre em contato diretamente com a Banner pelo telefone (763) 544-3164.

Türkçe

Bu cihazda sorun giderme işlemleri için Banner Engineering ile iletişime geçin. **Bu Banner cihazını onarmaya çalışmayın; cihaz sahada değiştirilebilir parça veya bileşen içermez.** Bir Banner Uygulama Mühendisi tarafından cihazın, cihazın bir parçasının veya bir cihaz bileşeninin kusurlu olduğu tespit edilirse, Banner RMA (İade Mal Yetkilendirme) prosedürü hakkında bilgilendirilirsiniz.

```
ÖNEMLİ: İade etmeniz istenirse, cihazı dikkatli bir şekilde paketleyin. İade nakliyesinde
meydana gelecek hasarlar garanti kapsamında değildir.
```

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