Activating a Cellular Modem

Follow these basic steps, as detailed in this document, to activate the cellular capabilities of your DXM Controller.

1. Purchase a cellular modem kit from Banner Engineering Corp.
2. Install the cellular modem, connect the antenna cable, and connect the cellular antenna.
3. Activate a cellular plan to the SIM card, then insert the SIM card into the cellular modem.
4. Configure the DXM to use the cellular modem.

Purchase one of these cellular modem kit models

Cellular Kit Model	Kit Description	Important Notes
SXI-CATM1VZW-001	**Verizon CAT M1** cellular modem using Telit ME910 modem kit (Verizon part number SXIM1V). Includes a cellular modem, SIM card, internal adhesive antenna, external SMA antenna, and antenna cable. The SIM card is specific to the LTE-M technology and cannot be used in other cellular modems. Requires a LTE Verizon cellular wireless plan attached to the ICCID (SIM card) number and IMEI (International Mobile Equipment Identity) number. Cellular plans can be purchased through celldata.bannercds.com.	This cellular modem kit is for use in applications that require monthly data usage approaching 50 MB or 250 MB with push intervals no more frequent than every 10 minutes. This modem is only for use in the **contiguous United States** region. Please visit our support site for more details on coverage areas and cellular plan pricing.
SXI-CATM1ATT-001	**AT&T CAT M1** cellular modem using Telit ME910 modem kit (AT&T part number SXIM1A). Includes a cellular modem, SIM card, internal adhesive antenna, external SMA antenna, and antenna cable. The SIM card is specific to the LTE-M technology and cannot be used in other cellular modems. Requires a LTE AT&T cellular wireless plan attached to the ICCID (SIM card) number and IMEI (International Mobile Equipment Identity) number. Cellular plans can be purchased through celldata.bannercds.com.	This cellular modem kit is for use in applications that require monthly data usage approaching 50 MB or 250 MB with push intervals no more frequent than every 10 minutes. This modem is only for use in the **North American** region. Please visit our support site for more details on coverage areas and cellular plan pricing.
SXI-CATM1WW-001	**Worldwide CAT M1** cellular modem using Telit ME910 model kit. Includes a cellular modem, SIM card, internal adhesive antenna, external SMA antenna, and antenna cable. The SIM card is specific to the LTE-M/NB-IoT technology and cannot be used in other cellular modems. Requires an LTE cellular plan attached to the ICCID (SIM card) number and IMEI (International Mobile Equipment Identity) number. Cellular plans can be purchased through celldata.bannercds.com or a local roaming SIM provider.	This cellular modem kit is for use in applications that require monthly data usage approaching 50 MB or 250 MB with push intervals no more frequent than every 10 minutes. This modem is only for use in the **European** region within those countries that are members of the EU/EEA and adopt RED/CE compliant products. Please visit our support site for more details on coverage areas and cellular plan pricing.
SXI-LTE-001	**Verizon LTE** cellular modem using Telit LE910 modem kit (Verizon part number SENSX002). Includes a cellular modem, SIM card, antenna, and antenna cable. The SIM card is specific to the LTE technology and cannot be used in other cellular modems. Requires a LTE Verizon cellular wireless plan attached to the ICCID (SIM card) number and IMEI (International Mobile Equipment Identity) number. Cellular plans can be purchased through celldata.bannercds.com or a local roaming SIM provider.	This cellular modem is only used with the Wireless Network Bridge Hub (NET-HUB). Please visit our support site for more details on coverage areas and cellular plan pricing.

For additional information, refer to the Banner Cloud Data Services support center (support.bannercds.com). The support center includes video tutorials, product documentation, technical notes, and links to download configuration software.

IMPORTANT: Only the DXM100 and DXM150 models in conjunction with an SXI-LTE-001 (obsolete) cellular modem can offer SMS/text messaging capabilities directly from the device. Contact a support specialist at Banner Engineering for configuration instructions, or SMS/text messaging can be delivered using the Banner CDS web service from any DXM model.

Install the Cellular Modem (DXM100, 150, 700, and 1000 Models)

Follow these steps to install the cellular modem and antenna cable.

IMPORTANT:

- **Electrostatic discharge (ESD) sensitive device**
- ESD can damage the device. Damage from inappropriate handling is not covered by warranty.
- Use proper handling procedures to prevent ESD damage. Proper handling procedures include leaving devices in their anti-static packaging until ready for use; wearing anti-static wrist straps; and assembling units on a grounded, static-dissipative surface.

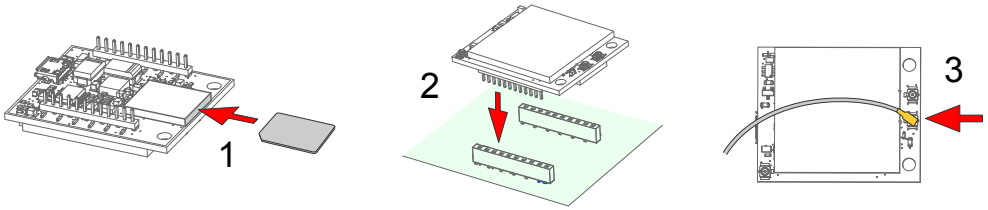
Original Instructions
16-Oct-24

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ПРОМЭЛЕКТРОНИКА/ sales@prom-elec.com

Installing the cellular modem

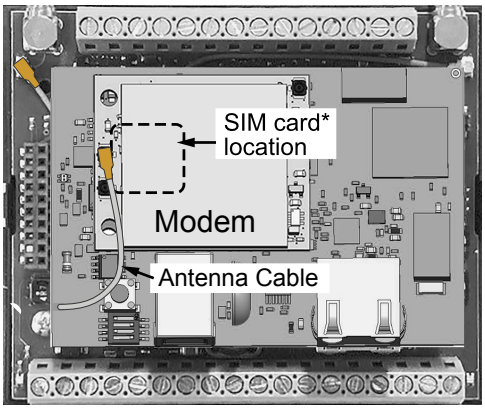


1. SIM cards come in a credit card sized carrier. Carefully snap it out of the carrier.
2. Make note of the IMEI number of the cellular modem and the ICCID number of the SIM card.

   The numbers can be found on the cellular modem and the SIM card or SIM card carrier. You will need the SIM number to associate a wireless plan to this SIM card.
3. Insert the SIM card into the socket on the underside of the cellular modem while ensuring the conductive pads on the SIM card are interfacing with the terminals of the modem.

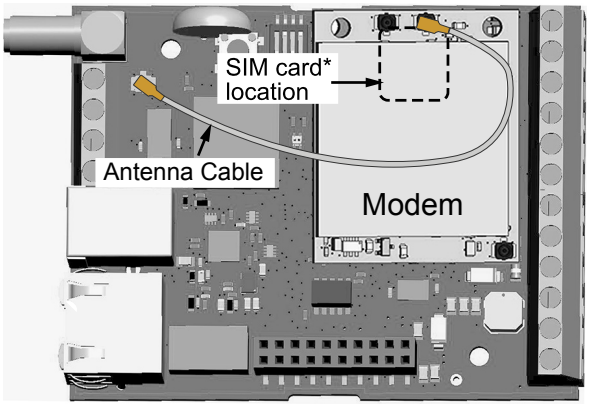
   There is a matching notch in the socket and SIM card that will only allow the SIM to be inserted with one orientation. Do not force the SIM card into the socket.
4. Orient the cellular modem according to the pin layout.

DXM100, 150, and 1000



*SIM card is located on the underside of installed modem

DXM700



*SIM card is located on the underside of installed modem

   - For the DXM100, DXM150, and DXM1000 models—Install the cellular modem board onto the processor board as shown. Use the diagram to verify the orientation is correct.
   - For the DXM700 models—Install the cellular modem board onto the base board as shown. Use the diagram to verify the orientation is correct.

   a. Verify the pins are properly aligned.
   b. Verify the hole in the cell modem aligns with the hole on the DXM board.
   c. Firmly press the modem into the 24-pin socket.
5. Attach the antenna cable between the cellular modem board to the base board as shown.
6. Install the external cellular antenna on the DXM's SMA connector located next to the antenna cable.

Install the Cellular Modem (DXM1200 Models)

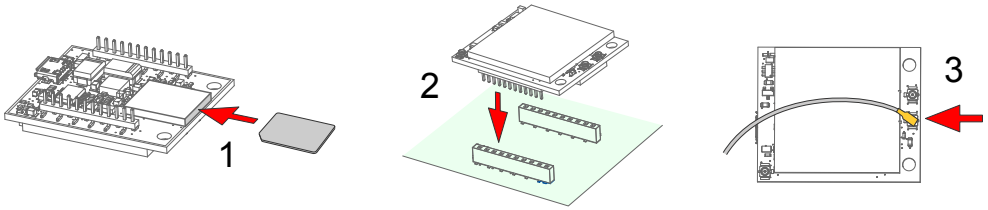
Follow these steps to install the cellular modem and antenna cable.

IMPORTANT:

- **Electrostatic discharge (ESD) sensitive device**
- ESD can damage the device. Damage from inappropriate handling is not covered by warranty.
- Use proper handling procedures to prevent ESD damage. Proper handling procedures include leaving devices in their anti-static packaging until ready for use; wearing anti-static wrist straps; and assembling units on a grounded, static-dissipative surface.

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Installing the cellular modem



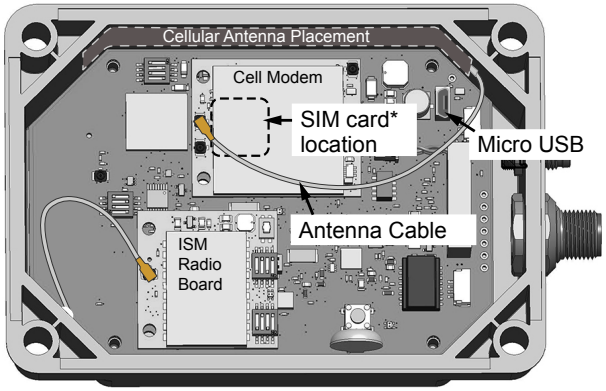
1. SIM cards come in a credit card sized carrier. Carefully snap it out of the carrier.
2. Make note of the IMEI number of the cellular modem and the ICCID number of the SIM card.

   The numbers can be found on the cellular modem and the SIM card or SIM card carrier. You will need the SIM number to associate a wireless plan to this SIM card.
3. Insert the SIM card into the socket on the underside of the cellular modem while ensuring that the conductive pads on the SIM card are interfacing with the terminals of the modem.

   There is a matching notch in the socket and SIM card that will only allow the SIM to be inserted with one orientation. Do not force the SIM card into the socket.
4. Apply the internal antenna as shown paying attention to the antenna cable position.
   a. Pull back the adhesive protective paper from the middle of the antenna, only exposing the middle portion. Antenna application is easier if just a small middle portion of the adhesive is uncovered.
   b. Center the antenna on the side wall. Use the exposed adhesive in the middle of the antenna to hold the antenna in place while aligning the antenna to the full length of the housing.
   c. Slowly peel off the paper backing exposing the adhesive and stick to the plastic housing. The antenna should run below the rim of the housing.
   d. Press firmly.
5. Orient the cellular modem according to the diagram below.

   The cellular modem is inserted into the main board with the antenna cable from the applied internal antenna attached to the cellular modem PCB.

Internal view of a DXM1200



*SIM card is located on the underside of installed modem

   a. Verify the pins are properly aligned.
   b. Verify the hole in the cell modem aligns with the hole on the DXM board.
   c. Firmly press the modem into the 24-pin socket.
6. Attach the antenna cable between the cellular modem board to the base board. The antenna cable uses the top antenna connection.

Activate a 4G LTE CAT M1 Cellular Plan

Activate a cellular plan for your DXM Controller using the Banner Cloud Data Services website.

1. Go to celldata.bannercds.com to purchase cellular data plans.
2. If you have previously created an account, click **Login** and enter your username and password to continue.
3. If you are creating a login for the first time:
   a. Select the region in which the device will operate.
   b. Select the cellular subscription plan. Please use the calculator and regional coverage information to determine the plan needed for your device (https://www.bannerengineering.com/us/en/products/wireless-sensor-networks/iot-cloud-cellular-data-services/cellular-data-plans/Service-Plan-Calculator.html).
   c. Create a username and password (use an email address for the username).

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d. Enter your payment information, mailing address, agree to the terms and conditions.

4. Go to the **My Services and Equipment** section.
5. Enter the SIM Number (ICCID) and the Module Number (IMEI).

   The **ICCID** is the 20-digit number of the SIM, the bottom barcode number on the SIM card carrier. If the carrier card is not available, the ICCID is also printed on the SIM card, but must be removed from its socket to be read. The **IMEI** is the 15-digit number on top of the 4G LTE device.
6. Click **Activate**.

Enter the ICCID and IMEI numbers then click Activate



Although new activations are typically functional in 20 minutes or less, it may take up to 24 hours for the cellular plan to become active on the wireless network.

Activate a Worldwide 4G LTE MNB-IOT Cellular Plan (RED-CE)

The Worldwide 4G LTE-M/NB-IOT cellular modem is operational in those European countries that are members of the EU/EEA and adopt RED/CE-compliant products.

An international roaming SIM is provided with the Worldwide module and may be activated following the steps listed in "Activate a 4G LTE CAT M1 Cellular Plan" on page 3. However, there may be regions that are not covered by the provided SIM card. In this case, a local SIM card must be activated and operated with this device to acquire connectivity services.

1. Work with the local Banner technical support person to identify and purchase machine-to-machine (M2M) (data plan only) SIM cards in 3FF 'micro' form factor.

   Typical monthly data use will be 20-50 MB per month. When choosing a plan, pay close attention to data rates.
2. When activating the SIM, note the Access Point Name (APN) that the SIM provider states to use with their SIM.

   The IMEI is the 15-digit number on top of the cell module PCB, below the words **Telit ME910G1-WW** and above the barcode. The ICCID is the 20-digit number printed on the SIM card itself.

Configure the DXM Controller for a Cellular Modem

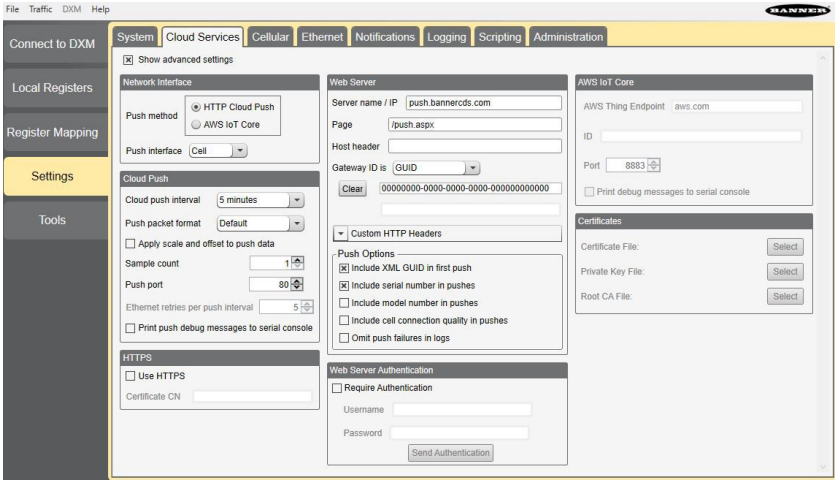
Use the DXM Configuration Software to create a configuration using a cellular connection.

> **IMPORTANT:** Only the DXM100 and DXM150 models in conjunction with an SXI-LTE-001 (obsolete) cellular modem can offer SMS/text messaging capabilities directly from the device. Contact a support specialist at Banner Engineering for configuration instructions, or SMS/text messaging can be delivered using the Banner CDS web service from any DXM model.

1. Go to the **Settings › Cloud Services** screen.
2. Set the **Push Interface** to **Cell**
   All push data will be sent using the cellular modem.
3. Go to the **Settings › Cellular** screen. Under the **Cell Configuration** section, select the **Cell module** from the drop-down list.
   - **For the United States (contiguous)**—For Verizon LTE/CATM modems, select **SXI-LTE-001** or **SXI-CATM1VZW-001** and set the **APN** to **vzwinternet**.
   - **For North America**—For ATT LTE/CATM modems, select **SXI-CATM1ATT-001** and set the **APN** to **iot0119.com.attz**.
   - **For regions outside of North America**—Select **SXI-CATM1WW-001** and set the **APN** to **m2m.tele2.com** when using the SIM card provided with the kit from Banner Engineering. When using a local roaming SIM, please use the APN as suggested by your cellular connectivity (SIM) provider.
4. To send data to the webserver, complete the parameters on the **Settings › Cloud Services** screen. Set the **Cloud push interval** and the **Web Server** settings. (For more information, refer to the DXM Configuration Software Instruction Manual (p/n 201127).

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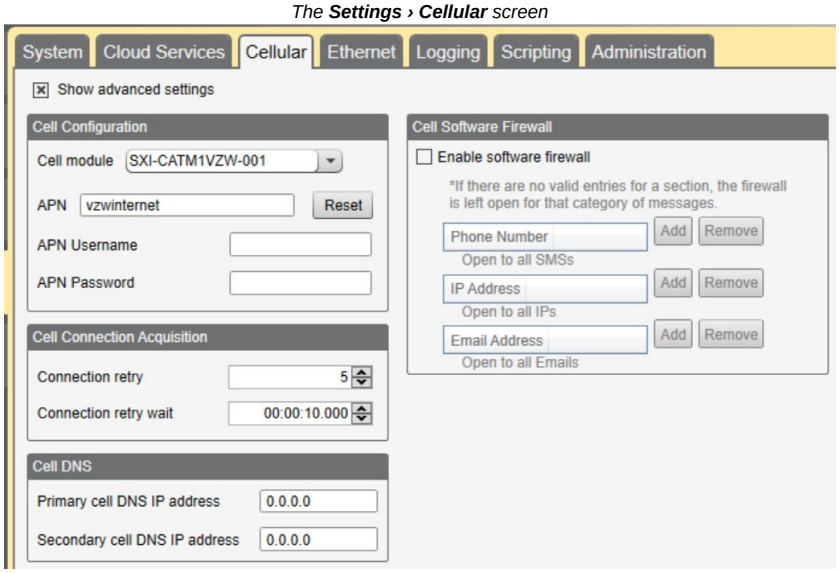
*The **Settings › Cloud Services** screen*



IMPORTANT: Banner Engineering offers several prepackaged solutions that report to the Banner Cloud Data Services web-based software platform via cellular connectivity. Many of these solutions execute the data push using a ScriptBasic file instead of the XML configuration file. If you are using a Banner prepackaged solution (ex. SOLUTIONSKIT9-VIBE), then you do not need to set the **Cloud Push Interval** on the **Settings › Cloud Services** screen. You still need to set the **Push Interface** to **Cell** and select the appropriate **Cell Module** and **APN**.

When the DXM Controller is configured to use the cellular modem, the information on the cellular modem is found on the LCD menu under **System Info › Cell**. The menu does not display values until a transaction with the wireless cell tower is complete.

*The **Settings › Cellular** screen*



If there are no webserver parameters defined, the user must force a push to retrieve the data from the cellular network. On the LCD menu, select **Push › Trigger Data Push**.

Obtaining LTE service outside of the Banner Cellular Data Plans—Customers have the option of securing a data plan for the Verizon network themselves without using the Banner cellular data portal (celldata.bannercds.com). Suitable plans would include those available from Verizon directly or from a Mobile Virtual Network Operator (MVNO) licensed to resell Verizon network data plans. (The **SXI-LTE-001** or **SXI-CATM1VZW-001** will not function on AT&T, T-Mobile, or Sprint networks.) When purchasing a data plan, it is important to refer to the modem by its official Verizon network name (for example, SENSX002) and give the IMEI number (found on the cellular modem) to the plan provider. To use the SIM card that comes with the cellular modem kit, give the SIM card number to the provider. The required SIM card form factor is 3FF - Micro.

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