# LE250 and LE550 Dual Discrete Laser Gauging L-GAGE® Sensor Product Manual

Original Instructions
p/n: 185600 Rev. H
22-Aug-25
© Banner Engineering Corp. All rights reserved. www.bannerengineering.com

ПРОМЭЛЕКТРОНИКА/ sales@prom-elec.com

# Contents


## Chapter 1 Product Description ..... 3
Models ..... 3
Overview ..... 3
Features and Indicators ..... 4
LE Laser Display ..... 4
Buttons ..... 4
Specifications ..... 5
Performance Curves ..... 7
Dimensions ..... 8
Class 1 Laser Description and Safety Information ..... 8
Class 2 Laser Description and Safety Information ..... 9

## Chapter 2 Sensor Installation ..... 11
Sensor Orientation ..... 11
Mount the Device ..... 11
Wiring Diagrams ..... 12

## Chapter 3 LE Laser Sensor Programming ..... 13
Quick Menu ..... 13
Sensor Menu (MENU) ..... 14
Remote Input ..... 14
Locking and Unlocking the Sensor ..... 17
Discrete Output Menu (D*x*_OUT) ..... 18
Two-Point TEACH ..... 18
Midpoint TEACH ..... 20
Adjust Switch Point One ..... 22
Adjust Switch Point Two ..... 22
TEACH Switch Point ..... 22
Adjust Switch Point ..... 23
Mode ..... 23
Switch Point Reference (SPtRef) ..... 25
Timer ..... 25
Polarity ..... 26
Input Menu (INPUT) ..... 26
Input Type ..... 26
Input Active ..... 27
Measure Menu (MEASURE) ..... 27
Speed ..... 27
Display Menu (DISPLAY) ..... 28
Units ..... 28
View ..... 28
Sleep ..... 29
Information Menu (INFO) ..... 29
Reset Menu (RESET) ..... 29
Factory Default Settings ..... 30
Sync Master/Slave ..... 30

## Chapter 4 Additional Remote TEACH Procedures ..... 31
TEACH Both Discrete Output Switch Points Together ..... 31
TEACH Both Discrete Output Midpoints Together ..... 32

## Chapter 5 Accessories ..... 33
Cordsets ..... 33
Brackets ..... 34

## Chapter 6 Product Support and Maintenance ..... 35
Troubleshooting ..... 35
Sensor Menu Full Map (LE550 Dual Discrete Model) ..... 36
Repairs ..... 37
Contact Us ..... 37
Banner Engineering Corp Limited Warranty ..... 37


© Banner Engineering Corp. All rights reserved. www.bannerengineering.com

Chapter Contents

Models ..... 3
Overview ..... 3
Specifications ..... 5

# Chapter 1 Product Description

*Laser displacement sensor with dual discrete (switched) outputs*




- Easy to set up and use with a 2-line, 8-character display
- Repeatability for challenging targets, from shiny metal to black rubber
- Various sizes of visible red laser, depending on target size, distance, and color characteristics
- Sensing range options up to 1 meter

**WARNING:**

- **Do not use this device for personnel protection**
- Using this device for personnel protection could result in serious injury or death.
- This device does not include the self-checking redundant circuitry necessary to allow its use in personnel safety applications. A device failure or malfunction can cause either an energized (on) or de-energized (off) output condition.

## Models

| Family | Range | Output | Laser Class | Connector |
|---|---|---|---|---|
| LE | 550 | D | | Q |
| LE | 550 = 100-1000 mm<br>250 = 100-400 mm | D = Two NPN/PNP discrete | Blank = Class 2 Laser<br>CI = Class 1 Laser | Blank = 2 m integral cable<br>Q = Rotatable M12 QD<br>QP = 150 mm PVC cable with an M12 QD<br>W/30 = 9 m integral cable |

QD models require a mating cordset. The discrete NPN/PNP output is user configurable.

Information about additional L-GAGE LE models, such as analog output models, is available at www.bannerengineering.com.

## Overview

The LE250/550 Dual Discrete Laser Gauging L-GAGE® Sensor is a visible, bore-sighted laser displacement sensor designed for precise, color-insensitive measurements. The LE series of sensors includes models covering various ranges, spot sizes, and measurement performance.

A 2-line LCD shows the real-time distance measurement, in either millimeters or inches, and provides an intuitive interface for easy sensor setup.

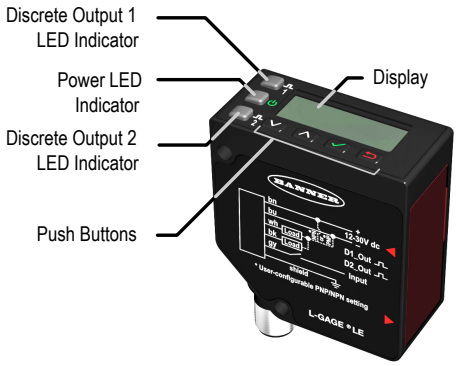
See "Factory Default Settings" on page 30 for a list of sensor default settings.


© Banner Engineering Corp. All rights reserved.
www.bannerengineering.com

Models with current or voltage analog outputs are available.

## Features and Indicators

*LE Dual Discrete Sensor Features*




Three LED indicators provide ongoing indication of the sensing status.

**Power LED Indicator**

Solid Green = Normal operation, power On and laser On
Flashing Green (1 Hz) = Power On and laser Off (laser enable mode)

**Discrete Output LED Indicators**

Solid Amber = Discrete Output is On
Off = Discrete Output is Off

## LE Laser Display

*LE550 Display in Run Mode*




The display is a 2-line, 8-character LCD. The main screen is the Run mode screen, which shows the real-time distance measurement.

## Buttons

Use the sensor buttons **Down**, **Up**, **Enter**, and **Escape** to program the sensor and to access sensor information.

**Down and Up Buttons**

Press **Down** and **Up** to:

- Access the Quick Menu from Run mode
- Navigate the menu systems
- Change programming settings

When navigating the menu systems, the menu items loop.

Press **Down** and **Up** to change setting values. Press and hold the buttons to cycle through numeric values. After changing a setting value, it slowly flashes until the change is saved using the **Enter** button.

**Enter Button**

Press **Enter** to:

- Access the Sensor Menu from Run mode
- Access the submenus
- Save changes

In the Sensor Menu, a checkmark ⋰ in the lower right corner of the display indicates that pressing **Enter** accesses a submenu.

Press **Enter** to save changes. New values flash rapidly and the sensor returns to the parent menu.

Continued on page 5


© Banner Engineering Corp. All rights reserved.

Continued from page 4

### Escape Button

Press **Escape** to:

- Leave the current menu and return to the parent menu
- Return to Run mode from the Quick Menu

**IMPORTANT:** Pressing **Escape** discards any unsaved programming changes.

In the Sensor Menu, a return arrow in the upper left corner of the display indicates that pressing **Escape** returns to the parent menu.

Press and hold **Escape** for 2 seconds to return to Run mode from any menu or remote teach.

# Specifications

**Supply Voltage (Vcc)**
12 V DC to 30 V DC

**Power and Current Consumption, exclusive of load**
**Normal Run Mode:** 1.7 W, Current consumption < 70 mA at 24 V dc

**Supply Protection Circuitry**
Protected against reverse polarity and transient overvoltages

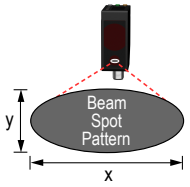
**Output Configuration**
**Discrete output rating:** User configurable to dual discrete NPN or dual discrete PNP. The NPN/PNP polarity menus change both outputs.

**Output Ratings**
**Discrete Output:** 100 mA maximum (protected against continuous overload and short circuit)
**OFF-state leakage current—PNP:** < 10 µA at 30 V
**OFF-state leakage current—NPN:** < 200 µA at 30 V
**Output saturation voltage—PNP outputs:** < 3 V at 100 mA
**Output saturation voltage—NPN outputs:** < 1.6 V at 100 mA

**Remote Input**
**Allowable Input Voltage Range:** 0 to Vcc
**Active Low (internal weak pullup—sinking current):**
· High State > 4.3 V at 740 µA max.
· Low State < 1.3 V at 800 µA max.
**Active High (internal weak pulldown—sourcing current):**
· High State > 4.3 V at 1.7 mA max.
· Low State < 1.3 V at 1.6 mA max.

**Measurement/Output Rate**
Class 2 Laser Models: < 1 ms
Class 1 Laser Models (Fast): < 1 ms
Class 1 Laser Models (Std/Medium/Slow): < 2 ms

**Typical Beam Spot Size**[1]




| | Distance (mm) | | | | | |
|---|---|---|---|---|---|---|
| | LE250 Models | | | LE550 Models | | |
| | 100 | 250 | 400 | 100 | 550 | 1000 |
| x | 3.2 | 2.1 | 1.2 | 8.4 | 10.5 | 12.1 |
| y | 2.2 | 1.5 | 0.9 | 3.5 | 4.2 | 4.9 |

**Environmental Rating**
IP67, NEMA 6

**Operating Conditions**
**Temperature:** –20 °C to +55 °C (–4 °F to +131°F)
**Humidity:** 90% at +55 °C maximum relative humidity (non-condensing)

**Storage Temperature**
–30 °C to +65 °C (–22 °F to +149 °F)

**Vibration/Mechanical Shock**
All models meet Mil. Std. 202 G requirements method 201A. Also meets IEC 60947-5-2.

**Sensing Beam**
Class 2 laser models: visible red, 650 nm
Class 1 laser models: visible red, 650 nm

**Sensing Range**
LE250: 100 mm to 400 mm (3.94 inches to 15.75 inches)
LE550: 100 mm to 1000 mm (3.94 inches to 39.37 inches)

**Minimum Window Size**
LE250: 1 mm (0.039 inches)
LE550: 10 mm (0.39 inches)

**Boresighting**
LE250: 4 mm radius at 400 mm
LE550: 1 cm radius at 1 m

(1) Beam spot size is calculated as 1.6 times the D4σ measured value


© Banner Engineering Corp. All rights reserved.
www.bannerengineering.com

### Maximum Torque

2 N·m (17.7 in-lbs)

### Indicators

#### Power LED Indicator

Solid Green = Normal operation, power On and laser On

Flashing Green (1 Hz) = Power On and laser Off (laser enable mode)

#### Discrete Output LED Indicator

Solid Amber = Discrete Output is On

Off = Discrete Output is Off

### Construction

**Housing:** die-cast zinc

**Window:** acrylic

### Ambient Light Immunity

Class 2 laser models: > 10,000 lux

Class 1 laser models: > 5,000 lux

### Response Time

| | Class 1 Laser Models | Class 2 Laser Models |
|---|---|---|
| Fast [2] | 2 ms | 2 ms |
| Standard | 10 ms | 5 ms |
| Medium | 30 ms | 15 ms |
| Slow | 100 ms | 50 ms |

### Delay at Power Up

2 s

### Repeatability

See *Performance Curves*

### Temperature Effect

See *Performance Curves*

[2] Response time for lateral entry of object into measurement range < 5 ms

### Application Note

For optimum performance, allow 10 minutes for the sensor to warm up

### Certifications

c UL us LISTED

UL Environmental Rating: Type 1

CE

Banner Engineering BV
Park Lane, Culliganlaan 2F bus 3
1831 Diegem, BELGIUM

UKCA

Turck Banner LTD Blenheim House
Blenheim Court
Wickford, Essex SS11 8YT
GREAT BRITAIN

### Required Overcurrent Protection

**WARNING:** Electrical connections must be made by qualified personnel in accordance with local and national electrical codes and regulations.

Overcurrent protection is required to be provided by end product application per the supplied table.

Overcurrent protection may be provided with external fusing or via Current Limiting, Class 2 Power Supply.

Supply wiring leads < 24 AWG shall not be spliced.

For additional product support, go to www.bannerengineering.com.

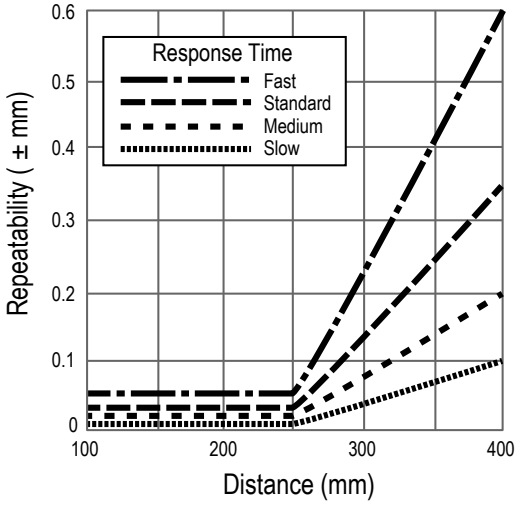
| Supply Wiring (AWG) | Required Overcurrent Protection (A) | Supply Wiring (AWG) | Required Overcurrent Protection (A) |
|---|---|---|---|
| 20 | 5.0 | 26 | 1.0 |
| 22 | 3.0 | 28 | 0.8 |
| 24 | 2.0 | 30 | 0.5 |

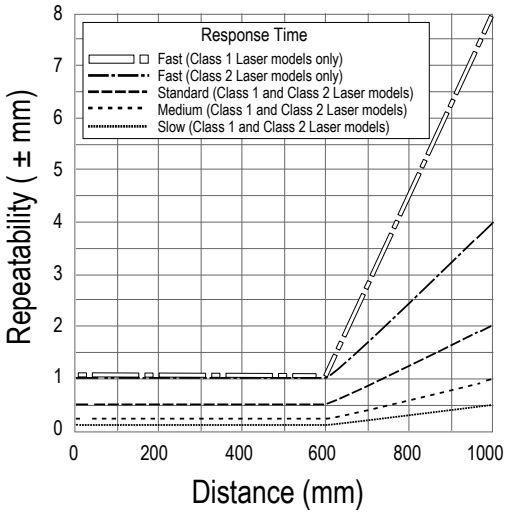


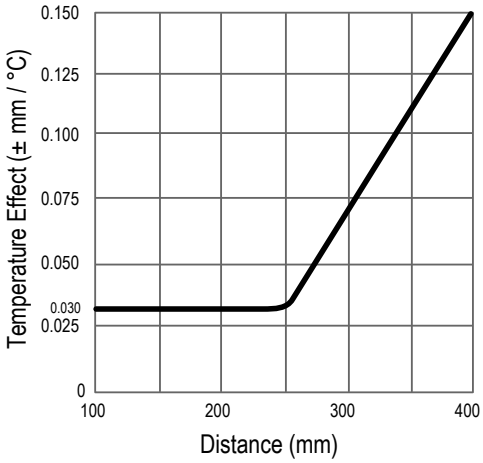
© Banner Engineering Corp. All rights reserved.
www.bannerengineering.com

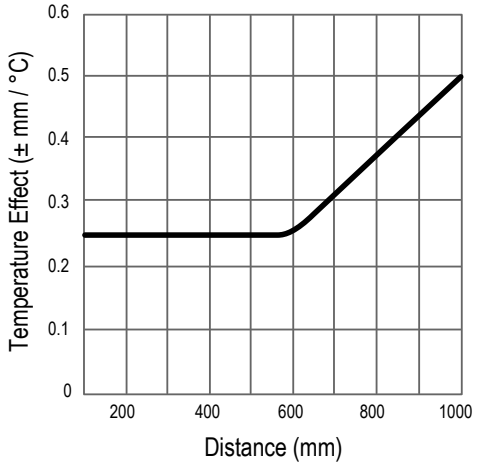
# Performance Curves

| LE250 Dual Discrete Models | LE550 Dual Discrete Models |
|---|---|
| *Repeatability (90% to 6% reflectance)* | *Repeatability (90% to 6% reflectance)* |
| *Temperature Effect* | *Temperature Effect* |



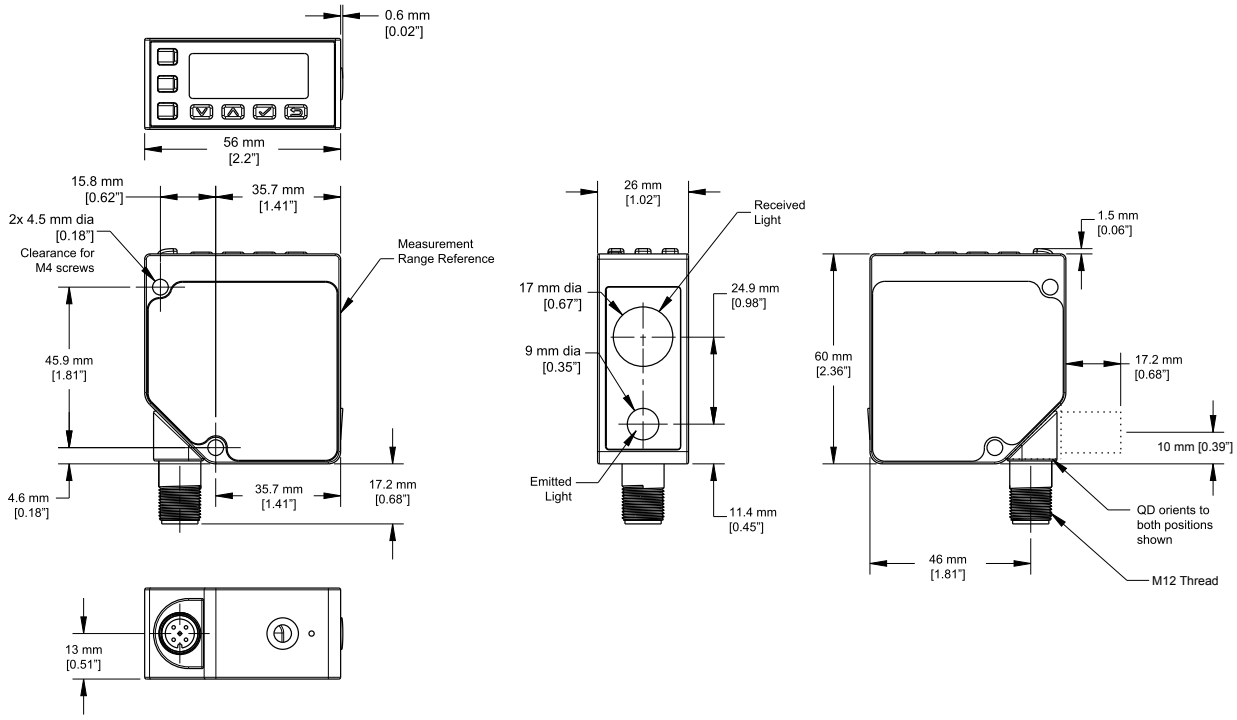





© Banner Engineering Corp. All rights reserved.
www.bannerengineering.com

## Dimensions

All measurements are listed in millimeters [inches], unless noted otherwise. The measurements provided are subject to change.




## Class 1 Laser Description and Safety Information



**Laser light. Do not stare into the beam.**

Complies with 21 CFR 1040.10 and 1040.11 except for deviations pursuant to Laser Notice No. 56, dated May 8, 2019.

**CLASS 1
LASER PRODUCT**

**CAUTION:**

- **Never stare directly into the sensor lens.**
- Laser light can damage your eyes.
- Avoid placing any mirror-like object in the beam. Never use a mirror as a retroreflective target.

**CAUTION:**

- **Return defective units to the manufacturer.**
- Use of controls or adjustments or performance of procedures other than those specified herein may result in hazardous radiation exposure.
- Do not attempt to disassemble this sensor for repair. A defective unit must be returned to the manufacturer.

**CAUTION:**

- **Ne regardez jamais directement la lentille du capteur.**
- La lumière laser peut endommager la vision.
- Évitez de placer un objet réfléchissant (de type miroir) dans la trajectoire du faisceau. N'utilisez jamais de miroir comme cible rétro-réfléchissante.


© Banner Engineering Corp. All rights reserved.
www.bannerengineering.com

**CAUTION:**

- **Tout dispositif défectueux doit être renvoyé au fabricant.**
- L'utilisation de commandes, de réglages ou de procédures autres que celles décrites dans le présent document peut entraîner une exposition dangereuse aux radiations.
- N'essayez pas de démonter ce capteur pour le réparer. Tout dispositif défectueux doit être renvoyé au fabricant.

Class 1 lasers are lasers that are safe under reasonably foreseeable conditions of operation, including the use of optical instruments for intrabeam viewing.

Complies with IEC 60825-1:2014 and EN 60825-1:2014+A11:2021.

**For safe laser use:**

- Do not stare at the laser.
- Do not point the laser at a person's eye.
- Mount open laser beam paths either above or below eye level, where practical.
- Terminate the beam emitted by the laser product at the end of its useful path.

**Class 1 Laser Characteristics**

Output power: <0.22 mW
Laser wavelength: 650 nm
Pulse duration: 150-900 µs

## Class 2 Laser Description and Safety Information



**Laser light. Do not stare into the beam.**

Complies with 21 CFR 1040.10 and 1040.11 except for deviations pursuant to Laser Notice No. 56, dated May 8, 2019.




**CAUTION:**

- **Never stare directly into the sensor lens.**
- Laser light can damage your eyes.
- Avoid placing any mirror-like object in the beam. Never use a mirror as a retroreflective target.

**CAUTION:**

- **Return defective units to the manufacturer.**
- Use of controls or adjustments or performance of procedures other than those specified herein may result in hazardous radiation exposure.
- Do not attempt to disassemble this sensor for repair. A defective unit must be returned to the manufacturer.

**CAUTION:**

- **Ne regardez jamais directement la lentille du capteur.**
- La lumière laser peut endommager la vision.
- Évitez de placer un objet réfléchissant (de type miroir) dans la trajectoire du faisceau. N'utilisez jamais de miroir comme cible rétro-réfléchissante.


© Banner Engineering Corp. All rights reserved.
www.bannerengineering.com

**CAUTION:**

- **Tout dispositif défectueux doit être renvoyé au fabricant.**
- L'utilisation de commandes, de réglages ou de procédures autres que celles décrites dans le présent document peut entraîner une exposition dangereuse aux radiations.
- N'essayez pas de démonter ce capteur pour le réparer. Tout dispositif défectueux doit être renvoyé au fabricant.

Class 2 lasers are lasers that emit visible radiation in the wavelength range from 400 nm to 700 nm, where eye protection is normally afforded by aversion responses, including the blink reflex. This reaction may be expected to provide adequate protection under reasonably foreseeable conditions of operation, including the use of optical instruments for intrabeam viewing.

Complies with IEC 60825-1:2014 and EN 60825-1:2014+A11:2021.

**Class 2 Laser Safety Notes**. Low-power lasers are, by definition, incapable of causing eye injury within the duration of a blink (aversion response) of 0.25 seconds. They also must emit only visible wavelengths (400 nm to 700 nm). Therefore, an ocular hazard may exist only if individuals overcome their natural aversion to bright light and stare directly into the laser beam.

**For safe laser use:**

- Do not stare at the laser.
- Do not point the laser at a person’s eye.
- Mount open laser beam paths either above or below eye level, where practical.
- Terminate the beam emitted by the laser product at the end of its useful path.

**IMPORTANT:** This laser device is not bore-sighted.

**Class 2 Laser Characteristics**

Output power: <1 mW
Laser wavelength: 650 nm
Pulse duration: 150-400 µs


© Banner Engineering Corp. All rights reserved.

Chapter Contents

Sensor Orientation ..... 11
Mount the Device ..... 11
Wiring Diagrams ..... 12

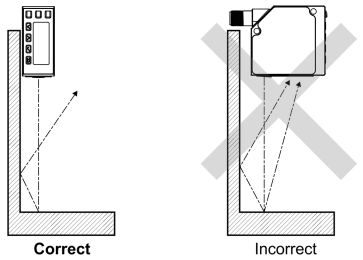
# Chapter 2 Sensor Installation

**NOTE:** Handle the sensor with care during installation and operation. Sensor windows soiled by fingerprints, dust, water, oil, etc. may create stray light that may degrade the peak performance of the sensor. Blow the window clear using filtered, compressed air, then clean as necessary using 70% isopropyl alcohol and cotton swabs or water and a soft cloth.

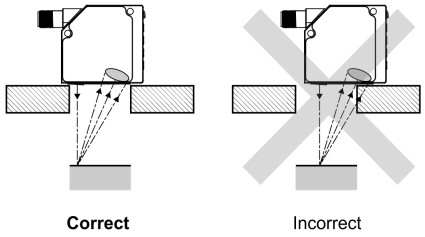
## Sensor Orientation

Correct sensor-to-object orientation is important to ensure proper sensing. See the following figures for examples of correct and incorrect sensor-to-object orientation as certain placements may pose problems for sensing distances.

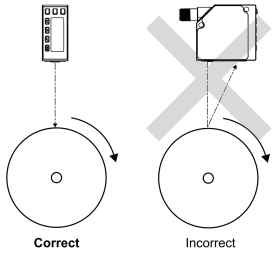
*Orientation by a wall*



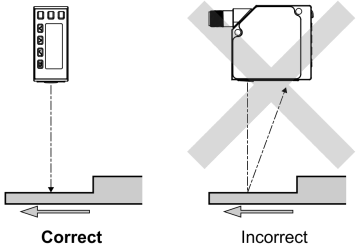

*Orientation in an opening*



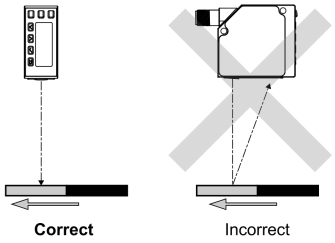

*Orientation for a turning object*



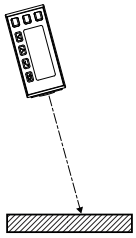

*Orientation for a height difference*




*Orientation for a color or luster difference*




*Orientation for a highly reflective target*



Applying tilt to sensor may improve performance on reflective targets. The direction and magnitude of the tilt depends on the application, but a 15° tilt is often sufficient.

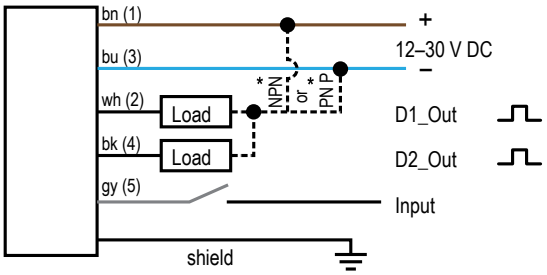
## Mount the Device

1. If a bracket is needed, mount the device onto the bracket.
2. Mount the device (or the device and the bracket) to the machine or equipment at the desired location. Do not tighten the mounting screws at this time.
3. Check the device alignment.
4. Tighten the mounting screws to secure the device (or the device and the bracket) in the aligned position.


© Banner Engineering Corp. All rights reserved.
www.bannerengineering.com

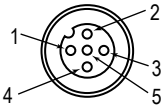
# Wiring Diagrams

*Dual Discrete Models*




* User-configurable PNP/NPN setting

**Key**




1 = Brown
2 = White
3 = Blue
4 = Black
5 = Gray


© Banner Engineering Corp. All rights reserved.
www.bannerengineering.com

Chapter Contents

Quick Menu ..... 13
Sensor Menu (MENU) ..... 14
Remote Input ..... 14
Locking and Unlocking the Sensor ..... 17
Discrete Output Menu (D*x*_OUT) ..... 18
Input Menu (INPUT) ..... 26
Measure Menu (MEASURE) ..... 27
Display Menu (DISPLAY) ..... 28
Information Menu (INFO) ..... 29
Reset Menu (RESET) ..... 29
Sync Master/Slave ..... 30

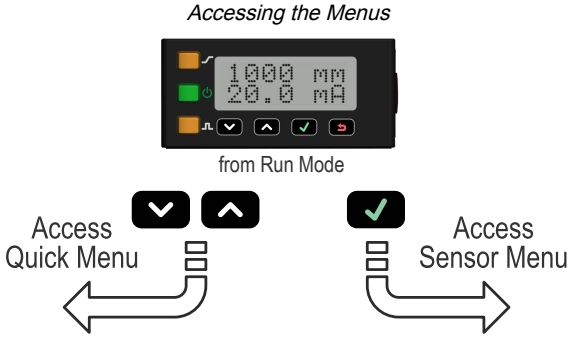
# Chapter 3 LE Laser Sensor Programming

Program the sensor using the buttons on the sensor or the remote input (limited programming options).

From Run mode, use the buttons to access the Quick Menu and the Sensor Menu. See "Quick Menu" on page 13 and "Sensor Menu (MENU)" on page 14 for more information on the options available from each menu. For TEACH options, follow the TEACH instructions.

In addition to programming the sensor, use the remote input to disable the buttons for security, preventing unauthorized or accidental programming changes. See "Remote Input" on page 14 for more information.

*Accessing the Menus*

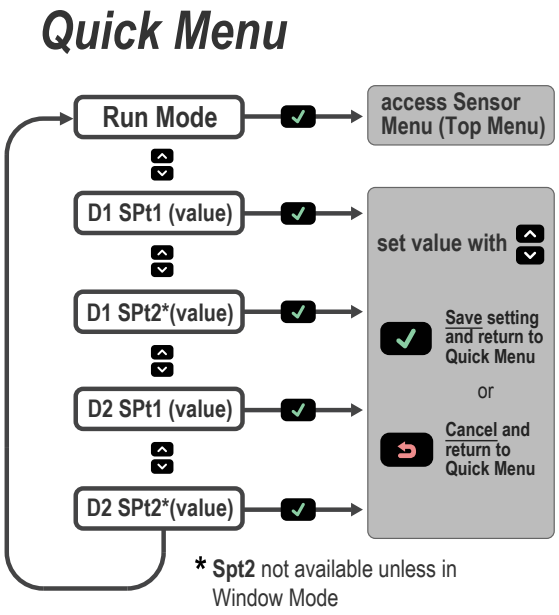



## Quick Menu

The sensor includes a Quick Menu with easy access to view and change the discrete output switch points. Access the Quick Menu by pressing **Down** or **Up** from Run mode. When in the Quick Menu, the current distance measurement displays on the first line and the menu name and the discrete output switch points alternate on the second line of the display. Press **Enter** to access the switch points. Press **Down** or **Up** to change the switch point to the desired value. Press **Enter** to save the new value and return to the Quick Menu.


© Banner Engineering Corp. All rights reserved.
www.bannerengineering.com

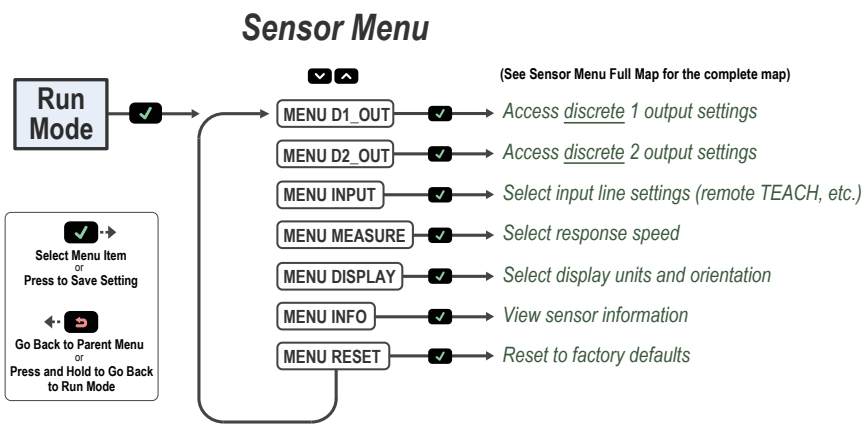
*Quick Menu Map (Window Mode)*




# Sensor Menu (MENU)

Access the Sensor Menu by pressing **Enter** from Run mode, when MENU is displayed. The Sensor Menu includes several submenus that provide access to view and change sensor settings and to view sensor information.

*Sensor Menu Basic Map*




See "Sensor Menu Full Map (LE550 Dual Discrete Model)" on page 36 and the Menu sections of this manual for more information.

# Remote Input

Use the remote input to program the sensor remotely. The remote input provides limited programming options.

The remote input is Active Low by default. For Active Low, connect the gray input wire to ground (0 V DC), with a remote switch connected between the wire and ground. To use the Active High function, configure the sensor for Active High using the buttons on the sensor, then connect the gray input wire to V+ (12 to 30 V DC). Pulse the remote input according to the diagram and the instructions provided in this manual.

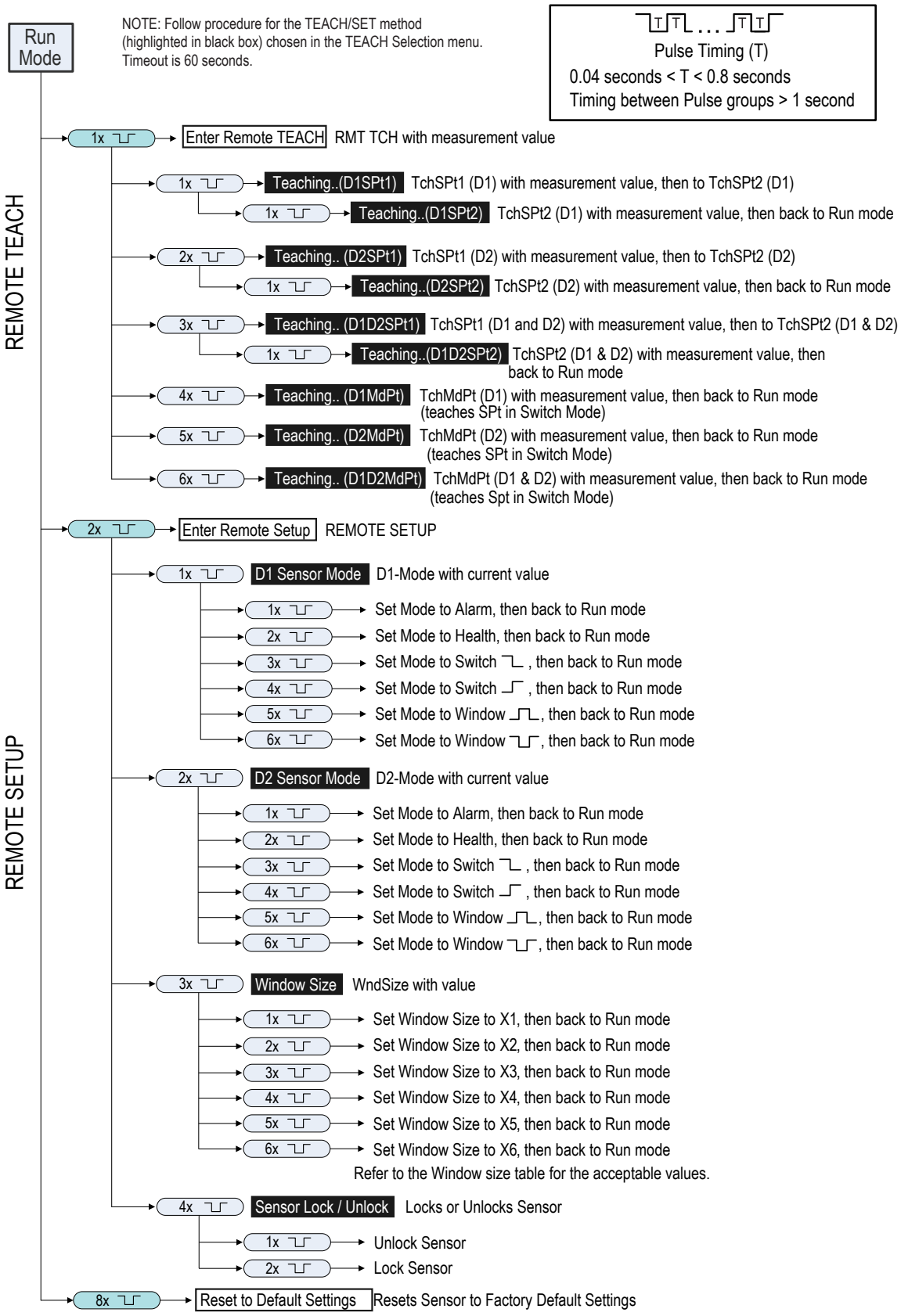
The length of the individual programming pulses is equal to the value **T: 0.04 seconds ≤ T ≤ 0.8 seconds**.


© Banner Engineering Corp. All rights reserved.
www.bannerengineering.com

Exit remote programming modes by holding the remote input low for > 2 seconds, or waiting for the automatic 60-second timeout, or by pressing and holding **Escape** for 2 seconds. The sensor returns to Run mode without saving any new settings.


© Banner Engineering Corp. All rights reserved.

*Remote Input Map*






© Banner Engineering Corp. All rights reserved.
www.bannerengineering.com

*Window size (WndSize)*

| Variable | LE250 Models (mm) | LE550 Models (mm) |
|---|---|---|
| X1 | 1 | 10 |
| X2 | 10 | 50 |
| X3 | 50 | 100 |
| X4 | 100 | 300 |
| X5 | 150 | 500 |
| X6 | 250 | 800 |

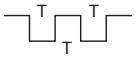
# Locking and Unlocking the Sensor

Use the lock and unlock feature to prevent unauthorized or accidental programming changes. A lock symbol displays in the upper left corner of the display to indicate when the sensor is locked. When locked, the menus are available to view settings, but the values cannot be changed. The remote input is also disabled, except for the unlock function.

**Button Instructions**--To lock or unlock the sensor using the buttons, press and hold **Down** and **Escape** simultaneously for 3 seconds.

### Remote Input Instructions

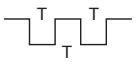
1. Access the setup mode.

| Action | | Result |
|---|---|---|
| Double-pulse the remote input. |  | "**REMOTE SETUP**" displays. |

2. Access the lock/unlock function.

| Action | | Result |
|---|---|---|
| Four-pulse the remote input. |  | "**LOCK**" and the current status (unlocked or locked) display. |

3. Lock or unlock the sensor.

| Action | | Result |
|---|---|---|
| **Unlock :** Single-pulse the remote line. |  | "**Unlocked**" flashes and the sensor returns to Run mode. The sensor is unlocked. |
| **Lock:** Double-pulse the remote input. |  | "**Locked**" flashes and the sensor returns to Run mode. The sensor is locked and the lock symbol displays in the upper left corner. |


© Banner Engineering Corp. All rights reserved.
www.bannerengineering.com

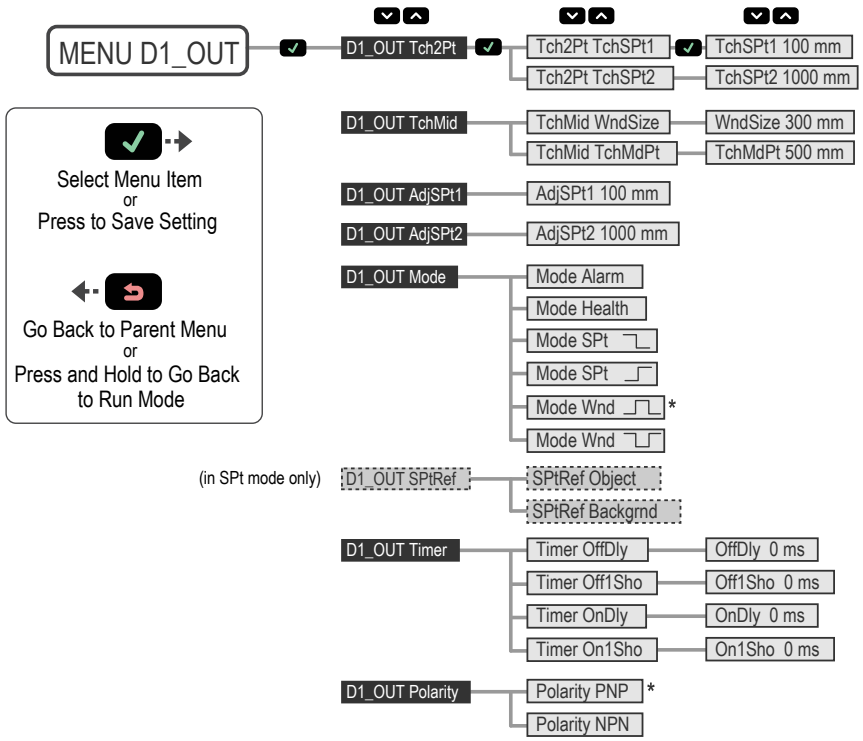
# Discrete Output Menu (D*x*_OUT)

Use this menu to view or change

- Setpoints
- Midpoint
- Mode
- Timers
- Polarity

The menu options are identical for D1_OUT and D2_OUT.

*Discrete 1 Output Menu Map*




**NOTE:** Discrete 2 output menu map is identical to Discrete Output 1.

## Two-Point TEACH

The TchSpt1 and TchSPt2 options teach the desired switch points. When using the buttons, the switch points can be taught independently. Both values must be taught when using the remote input. The same TEACH menus exist for both the D1_OUT and D2_OUT, but the switch points are set independently.

**NOTE:** When in Switch mode, see "TEACH Switch Point" on page 22.

**Navigate: MENU › Dx_OUT › Tch2Pt › TchSPt1** and navigate: **MENU › Dx_OUT › Tch2Pt › TchSPt2**

**Remote Input**: Available

**Button Instructions**

1. Present the target.

| Action | Result |
|---|---|
| Present the target. The target must be within the sensor's range.. | The target's distance measurement value displays. |

2. Access the TEACH mode and TEACH the sensor.


© Banner Engineering Corp. All rights reserved.
www.bannerengineering.com

| Action | Result |
|---|---|
| Navigate: **MENU › Dx_OUT › Tch2Pt › TchSPt1**<br>OR<br>Navigate: **MENU › Dx_OUT › Tch2Pt › TchSPt2** | The selected TEACH mode and "**Teaching**" display while the sensor is being taught.<br>TEACH Accepted<br>The new value is shown on the second line of the display and flashes before it is saved and the sensor returns to the parent menu.<br>TEACH Not Accepted<br>"**FAIL**" and a warning message display, and the sensor returns to the parent menu. |

3. Repeat steps 1 to 2 for the other switch point, if desired.

### Remote Input Instructions

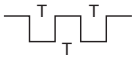
1. Access the TEACH mode.

| Action | | Result |
|---|---|---|
| Single-pulse the remote input. |  | "**RMT TCH**" and the current switch point value displays. |

2. Present the target.

| Action | Result |
|---|---|
| Present the switch point one target. | "**RMT TCH**" and the target's measurement value display. |

3. TEACH the sensor.

| Action | | Result |
|---|---|---|
| Double-pulse the remote input. |  | "**TchSPt1 Teaching**" displays while the sensor is being taught.<br>TEACH Accepted<br>The new value displays on the second line of the display, flashes, and the sensor goes to "**TchSPt2**" and the current measurement value.<br>TEACH Not Accepted<br>"**FAIL**" flashes, the sensor returns to step 2, and "**RMT TCH**" displays. |

4. Present the target.

| Action | Result |
|---|---|
| Present the switch point two target. | "**TchSPt2**" and the target's measurement value display. |

5. TEACH the sensor.

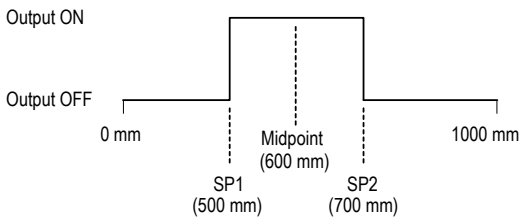

© Banner Engineering Corp. All rights reserved.
www.bannerengineering.com

| Action | | Result |
|---|---|---|
| Single-pulse the remote input. |  | "**TchSPt2 Teaching**" displays while the sensor is being taught.<br>**TEACH Accepted**<br>The new value displays on the second line of the display, flashes, and the sensor returns to Run mode.<br>**TEACH Not Accepted**<br>"**FAIL**" flashes, the sensor returns to step 2, and "**RMT TCH**" displays. |

## Midpoint TEACH

The Midpoint TEACH uses both the window size and the TEACH midpoint to determine the actual measurement window. For example, a window of 200 mm with a midpoint of 600 mm places the measurement window from 500 mm to 700 mm.

*Window and Midpoint Example*




To use Midpoint TEACH:

1. Set the window size.
2. Set the measurement window using "TEACH Midpoint" on page 21.

The Midpoint TEACH options for D1_OUT and D2_OUT are independent settings.

### Window Size

The WndSize option sets the window size that the Midpoint TEACH uses to set the setpoint one and setpoint two thresholds.

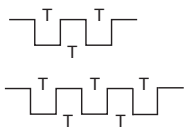
The Midpoint TEACH fails if one of the setpoints is beyond the measurement range. The bigger the window size, the smaller the acceptable TEACH range.

| | LE250 Laser Sensor | LE550 Laser Sensor |
|---|---|---|
| Window Size Minimum | 1 mm | 10 mm |
| Window Size Maximum | 250 mm | 800 mm |
| Range | 100 mm to 400 mm | 100 mm to 1000 mm |
| Default Window Size | 50 mm | 300 mm |

**Navigate: MENU › Dx_OUT › TchMid › WndSize**

**Remote Input**: Available

1. Access the setup mode.

| Method | Action | | Result |
|---|---|---|---|
| **Push Button** | Navigate: **MENU › Dx_OUT › TchMid › WndSize**. | | "**WndSize**" and the current window size value display. |
| **Remote Input** | a. Double-pulse the remote input to enter setup mode.<br>b. Three-pulse the remote input to enter window size mode. |  | a. "**REMOTE SETUP**" displays.<br>b. "**WndSize**" and the current value display. |

2. Set the window size.


© Banner Engineering Corp. All rights reserved.
www.bannerengineering.com

<table>
<tr><th>Method</th><th>Action</th><th>Result</th></tr>
<tr><td>Push Button</td><td>a. Use Down and Up to set the desired window size—the value changes in increments of 2.<br>b. Press Enter to save the new value.</td><td>a. "WndSize" and the new value display.<br>b. The new value flashes and returns to "TchMid WndSize".</td></tr>
<tr><td>Remote Input (Sets A_OUT and D_OUT window Size)</td><td>Pulse the remote input 1 to 6 times to select the desired window size.<br><table><tr><th rowspan="2">Pulses</th><th colspan="2">Window Size</th></tr><tr><th>LE250</th><th>LE550</th></tr><tr><td>1</td><td>1 mm</td><td>10 mm</td></tr><tr><td>2</td><td>10 mm</td><td>50 mm</td></tr><tr><td>3</td><td>50 mm</td><td>100 mm</td></tr><tr><td>4</td><td>100 mm</td><td>300 mm</td></tr><tr><td>5</td><td>150 mm</td><td>500 mm</td></tr><tr><td>6</td><td>250 mm</td><td>800 mm</td></tr></table></td><td>The new value flashes and the sensor returns to Run mode.</td></tr>
</table>

## TEACH Midpoint

The TchMdPt option sets the midpoint that determines the actual measurement window.

**Navigate: MENU › Dx_OUT › TchMid › TchMdPt**

**Remote Input**: Available

### Button Instructions

1. Present the target.

| Action | Result |
|---|---|
| Present the target. | The target's distance measurement value displays. |

2. Access the TEACH midpoint mode and TEACH the sensor.

| Action | Result |
|---|---|
| Navigate: **MENU › Dx_OUT › TchMid › TchMdPt** | "**TchMdPt Teaching**" displays while the sensor is being taught.<br>TEACH Accepted<br><br>The new value is shown on the second line of the display and flashes before it is saved and the sensor returns to "**TchMid TchMdPt**".<br><br>TEACH Not Accepted<br><br>"**FAIL**" and a warning message display, and the sensor returns to "**TchMid TchMdPt**". |

### Remote Input Instructions

1. Access the TEACH mode.

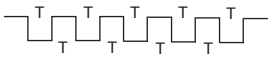
| Action | | Result |
|---|---|---|
| Single-pulse the remote input. |  | "**RMT TCH**" and the current measurement value display. |

2. Present the target.


© Banner Engineering Corp. All rights reserved.
www.bannerengineering.com

| Action | Result |
|---|---|
| Present the target. | "**RMT TCH**" and the target's measurement value display. |

3. TEACH the sensor.

| Action | | Result |
|---|---|---|
| Five-pulse the remote input. |  | "**TchMdpt Teaching**" displays while the sensor is being taught.<br>**TEACH Accepted**<br>The new value displays on the second line of the display, flashes, and the sensor returns to Run mode.<br>**TEACH Not Accepted**<br>"**FAIL**" and a warning message display, the sensor returns to step 2, and "**RMT TCH**" displays. |

## Adjust Switch Point One

The AdjSPt1 option manually adjusts the value of the switch point one threshold for the Discrete Output when the sensor is in Window mode. The value is adjustable within the sensor's range. It is required to maintain the minimum window size between switch points. This menu is not available when the sensor is in Switch, Alarm, or Health mode.

**Navigate**: **MENU › Dx_OUT › AdjSPt1**

**Remote Input**: Not available

**Default**: 100 mm for both the LE250 and LE550 models.

## Adjust Switch Point Two

The AdjSPt2 option manually adjusts the value of the switch point two threshold for the Discrete Output when the sensor is in Window mode. The value is adjustable with the sensor's range. It is required to maintain the minimum window size between switch points. This menu is not available when the sensor is in Switch, Alarm, or Health mode.

**Navigate**: **MENU › Dx_OUT › AdjSPt2**

**Remote Input**: Not available

**Default**: 400 mm for LE250 models and 1000 mm for LE550 models.

## TEACH Switch Point

The TchSPt option teaches the distance at which the switch point threshold is placed when the Discrete Output is in Switch mode. This menu is not available when the sensor is in Window, Alarm, or Health mode.

**Navigate**: **MENU › Dx_OUT › TchSPt**

**Remote Input**: Available

**Button Instructions**

1. Present the target.

| Action | Result |
|---|---|
| Present the target. The target must be within the sensor's range. | The target's distance measurement value displays. |

2. Access the switch point TEACH mode and TEACH the sensor.


© Banner Engineering Corp. All rights reserved.

| Action | Result |
|---|---|
| Navigate: **MENU › Dx_OUT › TchSPt** | "**TchSPt Teaching**" displays while the sensor is being taught.<br>TEACH Accepted<br>The new value is shown on the second line of the display and flashes before it is saved and the sensor returns to "**Dx_OUT TchSPt**".<br>TEACH Not Accepted<br>"**FAIL**" and a warning message display, and the sensor returns to "**Dx_OUT TchSPt**". |

**Remote Input Instructions**

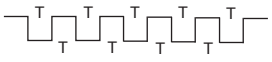
1. Verify the sensor is in Switch mode.
2. Access the TEACH mode.

| Action | | Result |
|---|---|---|
| Single-pulse the remote input. |  | "**RMT TCH**" and the current measurement value display. |

3. Present the target.

| Action | Result |
|---|---|
| Present the target. | "**RMT TCH**" and the target's measurement value display. |

4. TEACH the sensor.

| Action | | Result |
|---|---|---|
| Five-pulse the remote input. |  | "**TchSPt Teaching**" displays while the sensor is being taught.<br>TEACH Accepted<br>The new value displays on the second line of the display, flashes, and the sensor returns to Run mode.<br>TEACH Not Accepted<br>"**FAIL**" flashes, the sensor returns to step 3, and "**RMT TCH**" displays. |

## Adjust Switch Point

The AdjSPt option manually adjusts the value of the switch point threshold for the discrete output when the sensor is in Switch mode. The value is adjustable within the sensor's range. This menu is not available when the sensor is in Window, Alarm, or Health mode.

**Navigate**: **MENU › Dx_OUT › AdjSPt**

**Remote Input**: Not available

**Default**: 100 mm for the LE250 and LE550 models

## Mode

The Mode option sets the output to the desired mode.

**Navigate**:**MENU › Dx_OUT › Mode**

**Remote Input**: Available


© Banner Engineering Corp. All rights reserved.
www.bannerengineering.com

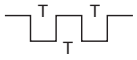
**Default**: Wnd (Discrete Output is On while a target is detected between the SPt1 and SPt2 thresholds) mode

The following table describes the sensor modes.

| Mode | Description |
|---|---|
| Alarm | **Alarm Mode:** The Discrete Output is Off while a target is detected by the sensor at any distance.<br>When a loss of signal occurs, the Discrete Output is On.<br><br>This mode has no associated thresholds. |
| Health | **Health Mode:** The Discrete Output is On while a target is detected by the sensor at any distance.<br>When a loss of signal occurs, the Discrete Output is Off.<br><br>This mode has no associated thresholds. |
| Swtch ⌞ | **Switch Mode:** The Discrete Output is On while a target is detected nearer than the switch point threshold.<br>When a target is detected farther than the switch point threshold or the signal is lost, the Discrete Output is Off. |
| Swtch ⌜ | **Switch Mode:** The Discrete Output is Off while a target is detected nearer than the switch point threshold.<br>When a target is detected farther than the switch point threshold or the signal is lost, the Discrete Output is On. |
| Wnd ⌐⌙ | **Window Mode:** The Discrete Output is On while a target is detected between the SPt1 and SPt2 thresholds. (Default)<br>When a target is detected outside the SPt1 and SPt2 thresholds or the signal is lost, the Discrete Output is Off. |
| Wnd ⌙⌐ | **Window Mode:** The Discrete Output is Off while a target is detected between the SPt1 and SPt2 thresholds.<br>When a target is detected outside the SPt1 and SPt2 thresholds or the signal is lost, the Discrete Output is On. |

### Remote Input Instructions

1. Access the setup mode.

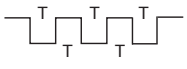
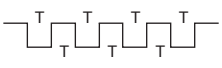
| Action | | Result |
|---|---|---|
| Double-pulse the remote input. |  | "**REMOTE SETUP**" displays. |

2. View the current mode.

| Action | | Result |
|---|---|---|
| Double-pulse the remote input. |  | The current mode displays. |

3. Program the sensor.

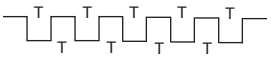
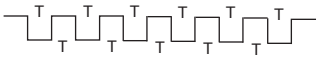
| Action | Result |
|---|---|
| Pulse the remote input 1 to 6 times to select the desired mode. | The selected mode flashes and the sensor returns to Run mode. |

| Pulses | | Mode |
|---|---|---|
| 1 |  | Alarm |
| 2 |  | Health |
| 3 |  | Swtch ⌞ |
| 4 |  | Swtch ⌜ |

Continued on page 25


© Banner Engineering Corp. All rights reserved.

Continued from page 24

| Pulses | | Mode |
|---|---|---|
| 5 |  | Wnd |
| 6 |  | Wnd |

## Switch Point Reference (SPtRef)

The SPtRef menu only displays for a discrete output when it is set to switch mode. The SPtRef settings, object or background, for the two discrete outputs are set independently. This setting cannot be changed with remote teach.

- **Object** (default). Object mode sets the switching threshold just past the location of the taught object, farther away from the sensor's face.
- **Background**. Background mode sets the switching threshold in front of the taught object, closer to the sensor's face.

The distance between the surface of the taught object and the switching threshold varies depending on measurement strength and can be affected by target distance, color, reflectivity, etc. Use object mode when teaching an object if a change in state is required when the object is no longer present. Use background mode when teaching background so that the output state changes when a new object is in front of the background.

**Navigate**: **MENU › Dx_OUT › SPtRef**

**Remote Input**: Not available

**Default**: Object

## Timer

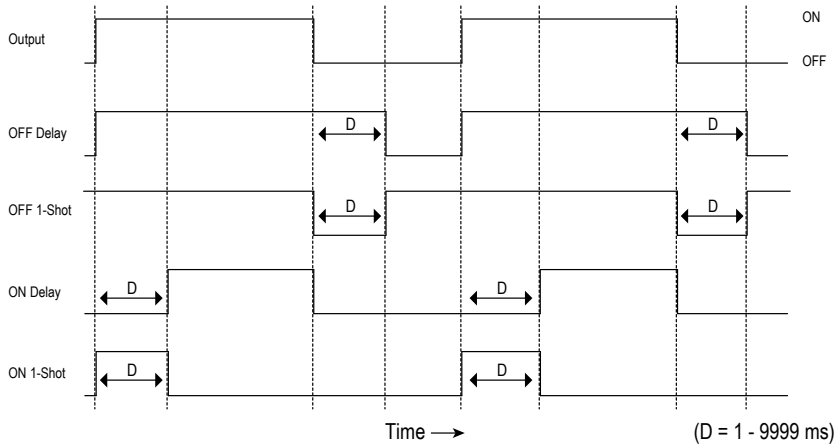
The Timer option sets the delays and timers. On/Off Delays and On/Off One-Shot timers can be programmed between 1 to 9999 ms (a value of 0 disables the delay/timer). The following figure defines how the delays/timers affect the output behavior.

**Navigate: MENU › Dx_OUT › Timer**

**Remote Input**: not available

**Default**: 0 ms for all timers

*Delays/Timers*




Some combinations of delays/timers are not allowed. The programming menu automatically disables invalid combinations of delays/timers. The following table shows the allowable combinations of delays/timers.

| | Off Delay | Off One-Shot Timer | On Delay | On One-Shot Timer |
|---|---|---|---|---|
| **Off Delay** (OffDly) | OK | OK | OK | N/A |
| **Off One-Shot Timer** (Off1Sho) | OK | OK | N/A | N/A |

Continued on page 26


© Banner Engineering Corp. All rights reserved.
www.bannerengineering.com

Continued from page 25

| | Off Delay | Off One-Shot Timer | On Delay | On One-Shot Timer |
|---|---|---|---|---|
| **On Delay** (OnDly) | OK | N/A | OK | OK |
| **On One-Shot Timer** (On1Sho) | N/A | N/A | OK | OK |

## Polarity

The Polarity option sets the discrete output polarity to either PNP (current sourcing) or NPN (current sinking). The physical wiring of the sensor and the sensor polarity setting must match.

Polarity for the dual discrete models is connected between D1 and D2 so they are always either both PNP or both NPN. Changing one output setting is reflected in both D1_OUT and D2_OUT menus.

**Navigate**: **MENU › Dx_OUT › Polarity**

**Remote Input**: Not available

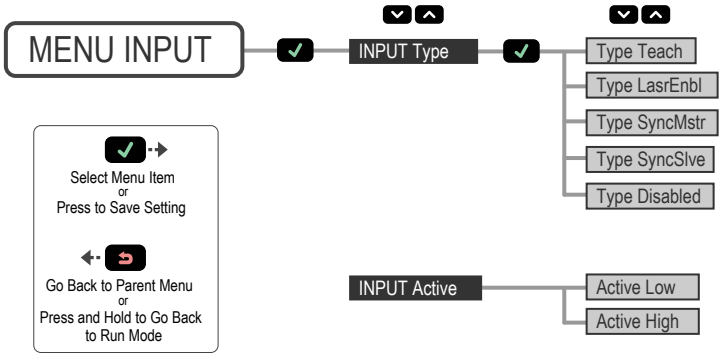
**Default**: PNP

# Input Menu (INPUT)

Use this menu to view or change the:

- Multi-function input type
- Active state of the remote input

*Input Menu map*




## Input Type

The Type option sets the input type.

**Navigate**: **MENU › INPUT › Type**

**Remote Input**: Not available

**Default**: Teach

| Input Type | Description |
|---|---|
| Teach | The remote input is used to TEACH and program the sensor. (Default) |
| LasrEnbl | The remote input is used to control when the laser emitter is On/Off. |
| SyncMstr | The remote input is used as the Master Sync output to an attached Slave sensor (see "Sync Master/ Slave" on page 30). |
| SyncSlve | The remote input is used as the Slave Sync input from an attached Master sensor (see "Sync Master/ Slave" on page 30). |
| Disabled | The remote input is disabled. |


© Banner Engineering Corp. All rights reserved.
www.bannerengineering.com

## Input Active

The Active option sets the active state of the remote input. Use the Active options to change the active input to Low or High.

**Navigate**: **MENU › INPUT › Active**

**Remote Input**: Not available

**Default**: Low

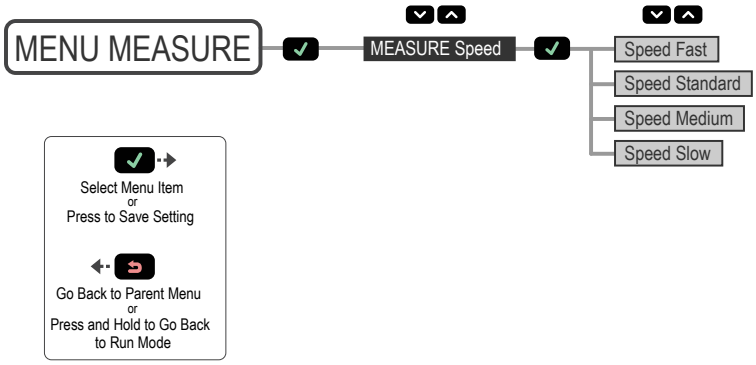
| Input Active | Description |
|---|---|
| Low | The remote input detects low (0 V) inputs and high-to-low transitions. (Default) |
| High | The remote input detects high (V+) inputs and low-to-high transitions. |

# Measure Menu (MEASURE)

Use this menu to view or change the:

- Speed

*Measure Menu Map*




## Speed

The Speed option sets the speed at which the measurement is calculated. This process uses averaging in the digital processing of the signal to calculate the measurement. A slower speed increases the response time of the sensor but improves the repeatability. See "Repeatability (90% to 6% reflectance)" on page 7 for repeatability specifications for each speed.

**Navigate**:**MENU › MEASURE › Speed**

**Remote Input**: Not available

**Default**: Standard

| | Class 1 Laser Models | | Class 2 Laser Models | |
|---|---|---|---|---|
| Speed | Response Time | Response Time in Sync Mode | Response Time | Response Time in Sync Mode |
| Fast | 2 ms | 4 ms | 2 ms | 4 ms |
| Standard | 10 ms (default) | 20 ms | 5 ms (default) | 10 ms |
| Medium | 30 ms | 60 ms | 15 ms | 30 ms |

Continued on page 28


© Banner Engineering Corp. All rights reserved.
www.bannerengineering.com

Continued from page 27

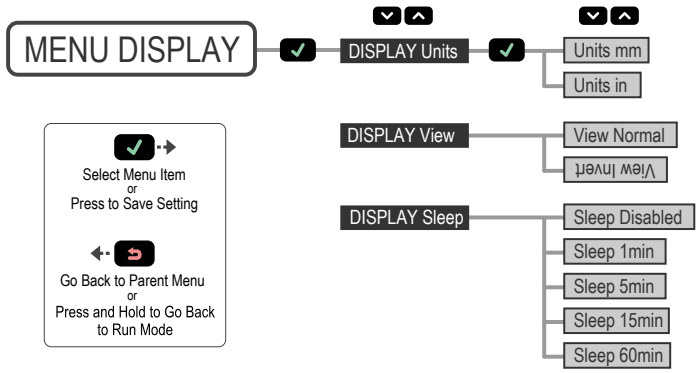
| | Class 1 Laser Models | | Class 2 Laser Models | |
|---|---|---|---|---|
| Speed | Response Time | Response Time in Sync Mode | Response Time | Response Time in Sync Mode |
| Slow | 100 ms | 200 ms | 50 ms | 100 ms |

# Display Menu (DISPLAY)

Use this menu to view or change the:

- Display units
- Display orientation
- Sleep mode settings

*Display Menu Map*




## Units

The Units option sets the displayed units to millimeters (mm) or inches (in).

**Navigate**: **MENU › DISPLAY › Units**

**Remote Input**: Not available

**Default**: mm

## View

The View option sets the display orientation of the sensor. Invert the display for applications where the device is mounted upside down. This rotates the display 180°. The Down and Up buttons do not change when the display is inverted.

**Navigate**: **MENU › DISPLAY › View**

**Remote Input**: Not available

**Default**: Normal

*LE550 Normal Display Orientation*




*LE550 Inverted Display Orientation*




© Banner Engineering Corp. All rights reserved.
www.bannerengineering.com

## Sleep

The Sleep option sets when the display is put to sleep. Four timing options are available: 1, 5, 15, or 60 minutes. Sleep mode is disabled by default. Sleep occurs in Run mode and any menu. To wake the sensor and return to the last viewed mode or menu, press any button.

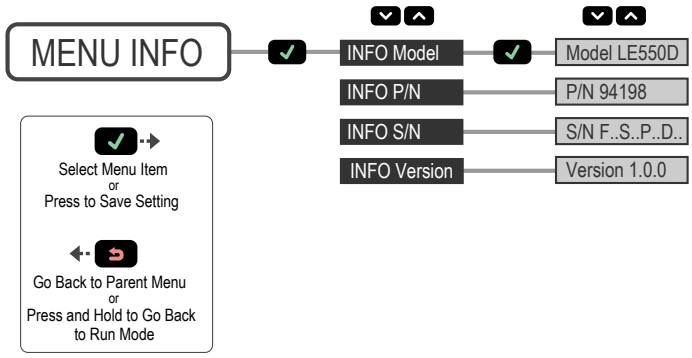
**Navigate**: **MENU › DISPLAY › Sleep**

**Remote Input**: Not available

**Default**: Disabled

# Information Menu (INFO)

*LE550 Information Menu Map*




Use this menu to view model, part number (P/N), serial number (S/N), and firmware version (Version) information. Select one of these options to view specific information for your sensor. This information is read-only.

**Navigate**: **MENU › INFO**

**Remote Input**: Not available

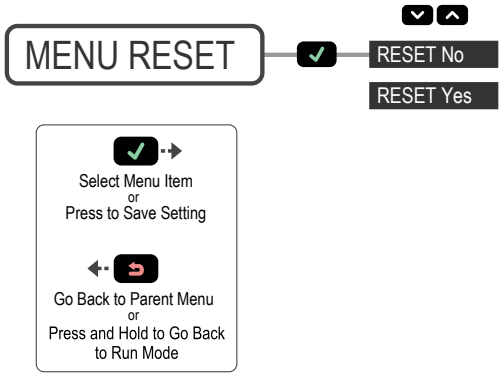
# Reset Menu (RESET)

Use this menu to restore the sensor to the factory default settings.

**Navigate**: **MENU › RESET.** Select Yes to apply the factory defaults; select No to return to the Reset option without changing any sensor settings.

**Remote Input**: Eight-pulse the remote input

*Reset Menu Map*





© Banner Engineering Corp. All rights reserved.
www.bannerengineering.com

## Factory Default Settings

| Discrete Output Settings | LE250 | LE550 |
|---|---|---|
| Adjust Switch Point One | 100 mm | 100 mm |
| Adjust Switch Point Two | 400 mm | 1000 mm |
| Mode | Wnd | |
| Polarity | PNP | |
| Timer | 0 ms for all timers | |
| Window Size | 50 mm | 300 mm |

| Input Settings | LE250 and LE550 |
|---|---|
| Input Active | Low |
| Input Type | Teach |

| Measure Settings | LE250 and LE550 |
|---|---|
| Speed | Standard |

| Display Settings | LE250 and LE550 |
|---|---|
| Sleep | Disabled |
| Units | mm |
| View | Normal |

# Sync Master/Slave

Two LE250/550 Laser sensors may be used together in a single sensing application. To eliminate crosstalk between the two sensors, configure one sensor to be the master and one to be the slave. In this mode, the sensors alternate taking measurements and the response speed doubles.

1. Configure the first sensor as the master; navigate: **MENU › INPUT › Type › SyncMstr.**
2. Configure the second sensor as the slave; navigate: **MENU › INPUT › Type › SyncSlve.**
3. Connect the gray (input) wires of the two sensors together.

If using a combination of Class 1 and Class 2 laser models, the Class 1 laser model must be used as the master.


© Banner Engineering Corp. All rights reserved.

Chapter Contents

TEACH Both Discrete Output Switch Points Together ..... 31
TEACH Both Discrete Output Midpoints Together ..... 32

# Chapter 4 Additional Remote TEACH Procedures

## TEACH Both Discrete Output Switch Points Together

Use the following procedure to teach both Discrete Output switch points at the same time using the remote input. This feature is not available using the buttons.

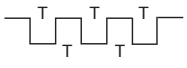
1. Access the TEACH mode.

| Action | | Result |
|---|---|---|
| Single-pulse the remote input. |  | "**RMT TCH**" and the current measurement value display. |

2. Present the target.

| Action | | Result |
|---|---|---|
| Present the switch point one target. | | "**RMT TCH**"and the target's measurement value display. |

3. TEACH the sensor.

| Action | | Result |
|---|---|---|
| Three-pulse the remote input. |  | "**D1D2Spt1 Teaching**" displays while the sensor is being taught.<br>**TEACH Accepted**<br>The new value displays on the second line of the display, flashes, and then "**D1D2Spt2**" and the current measurement value display.<br>**TEACH Not Accepted**<br>"**FAIL**" flashes, the sensor returns to step 2, and "**RMT TCH**" displays. |

4. Present the target.

| Action | | Result |
|---|---|---|
| Present the switch point two target. | | "**D1D2Spt2**" and the target's measurement value display. |

5. TEACH the sensor.


© Banner Engineering Corp. All rights reserved.
www.bannerengineering.com

| Action | | Result |
|---|---|---|
| Single-pulse the remote input. |  | "**D1D2Spt2 Teaching**" displays while the sensor is being taught.<br>**TEACH Accepted**<br>The new value displays on the second line of the display, flashes, and the sensor returns to Run mode.<br>**TEACH Not Accepted**<br>"**FAIL**" flashes, the sensor returns to step 2, and "**RMT TCH**" displays. |

# TEACH Both Discrete Output Midpoints Together

Use the following procedure to teach an identical discrete output midpoint (switch point) for both D1_OUT and D2_OUT at the same time using the remote input.This feature is not available using the buttons. Note that if the window sizes were set independently (using the buttons), the windows taught using the following procedure could be different.

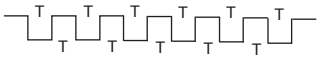
1. Access the TEACH mode.

| Action | | Result |
|---|---|---|
| Single-pulse the remote input. |  | "**RMT TCH**" and the current measurement value display. |

2. Present the target.

| Action | Result |
|---|---|
| Present the midpoint (switch point) target. | "**RMT TCH**"and the target's measurement value display. |

3. TEACH the sensor.

| Action | | Result |
|---|---|---|
| Six-pulse the remote input. |  | "**D1D2MdPt Teaching**" displays while the sensor is being taught.<br>**TEACH Accepted**<br>The new value displays on the second line of the display, flashes, and the sensor returns to Run mode.<br>**TEACH Not Accepted**<br>"**FAIL**" flashes, the sensor returns to step 2, and "**RMT TCH**" displays. |


© Banner Engineering Corp. All rights reserved.

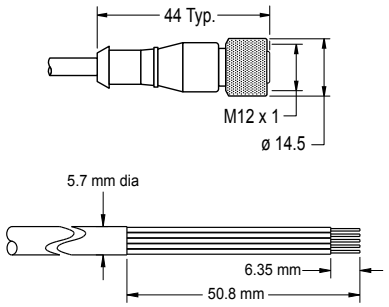
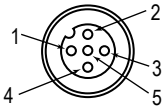
Chapter Contents

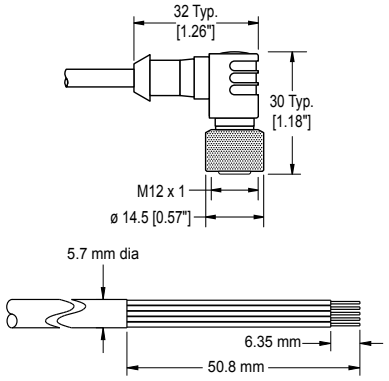
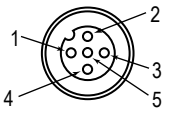
Cordsets ..... 33
Brackets ..... 34

# Chapter 5 Accessories

## Cordsets

All measurements are listed in millimeters, unless noted otherwise. The measurements provided are subject to change.

| 5-pin Single-Ended M12 Female Shielded Cordsets (datasheet p/n 236184) | | | | |
|---|---|---|---|---|
| **Model** | **Length** | **Dimensions (mm)** | **Pinout (Female)** | |
| **BC-M12F5-22-1-SF** | 1 m (3.28 ft) |  |  | 1 = Brown<br>2 = White<br>3 = Blue<br>4 = Black<br>5 = Gray |
| **BC-M12F5-22-2-SF** | 2 m (6.56 ft) | | | |
| **BC-M12F5-22-5-SF** | 5 m (16.4 ft) | | | |
| **BC-M12F5-22-8-SF** | 8 m (26.25 ft) | | | |
| **BC-M12F5-22-10-SF** | 10 m (30.81 ft) | | | |
| **BC-M12F5-22-15-SF** | 15 m (49.2 ft) | | | |

| 5-pin Single-Ended M12 Female Right-Angle Shielded Cordsets (datasheet p/n 236184) | | | | |
|---|---|---|---|---|
| **Model** | **Length** | **Dimensions (mm)** | **Pinout (Female)** | |
| **BC-M12F5A-22-1-SF** | 1 m (3.28 ft) |  |  | 1 = Brown<br>2 = White<br>3 = Blue<br>4 = Black<br>5 = Gray |
| **BC-M12F5A-22-2-SF** | 2 m (6.56 ft) | | | |
| **BC-M12F5A-22-5-SF** | 5 m (16.4 ft) | | | |
| **BC-M12F5A-22-8-SF** | 8 m (26.25 ft) | | | |
| **BC-M12F5A-22-10-SF** | 10 m (30.81 ft) | | | |
| **BC-M12F5A-22-15-SF** | 15 m (49.2 ft) | | | |

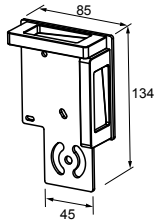

© Banner Engineering Corp. All rights reserved.
www.bannerengineering.com

# Brackets

All measurements are listed in millimeters, unless noted otherwise. The measurements provided are subject to change.

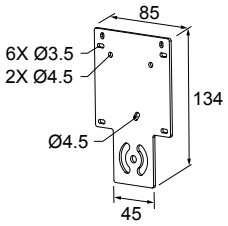
**SMBAMSLEIP**

- Includes the mounting plate and two protective windows
- 90 plus degree rotation
- Window frames are black anodized aluminum; mounting plate is stainless steel
- The mounting plate, SMBAMSLTFP, can be ordered separately
- The replacement window, RWAMSLE, can be ordered separately




**SMBAMSLTFP**

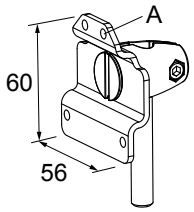
- AMS mounting pattern
- 12 gauge stainless steel




**SMBLEFA**

- Swivel plate bracket
- 12 gauge stainless steel

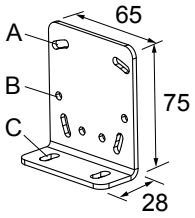
**Hole size:** A = 4x ø 4.5




**SMBLEL**

- Right-angle bracket
- 12 gauge stainless steel

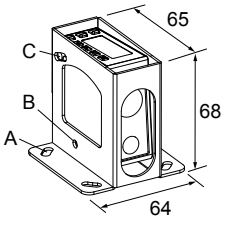
**Hole size:** A = ø 4.5 with 20° adjustability, B = ø 4.5, C = ø 5.7 with 20° adjustability




**SMBLEU**

- Enclosed bracket
- 16 gauge stainless steel

**Hole size:** A = ø 5 with 20° adjustability, B = ø 4.5, C = ø 4.5 with 10° adjustability





© Banner Engineering Corp. All rights reserved.
www.bannerengineering.com

Chapter Contents

Troubleshooting ..... 35
Sensor Menu Full Map (LE550 Dual Discrete Model) ..... 36
Repairs ..... 37
Contact Us ..... 37
Banner Engineering Corp Limited Warranty ..... 37

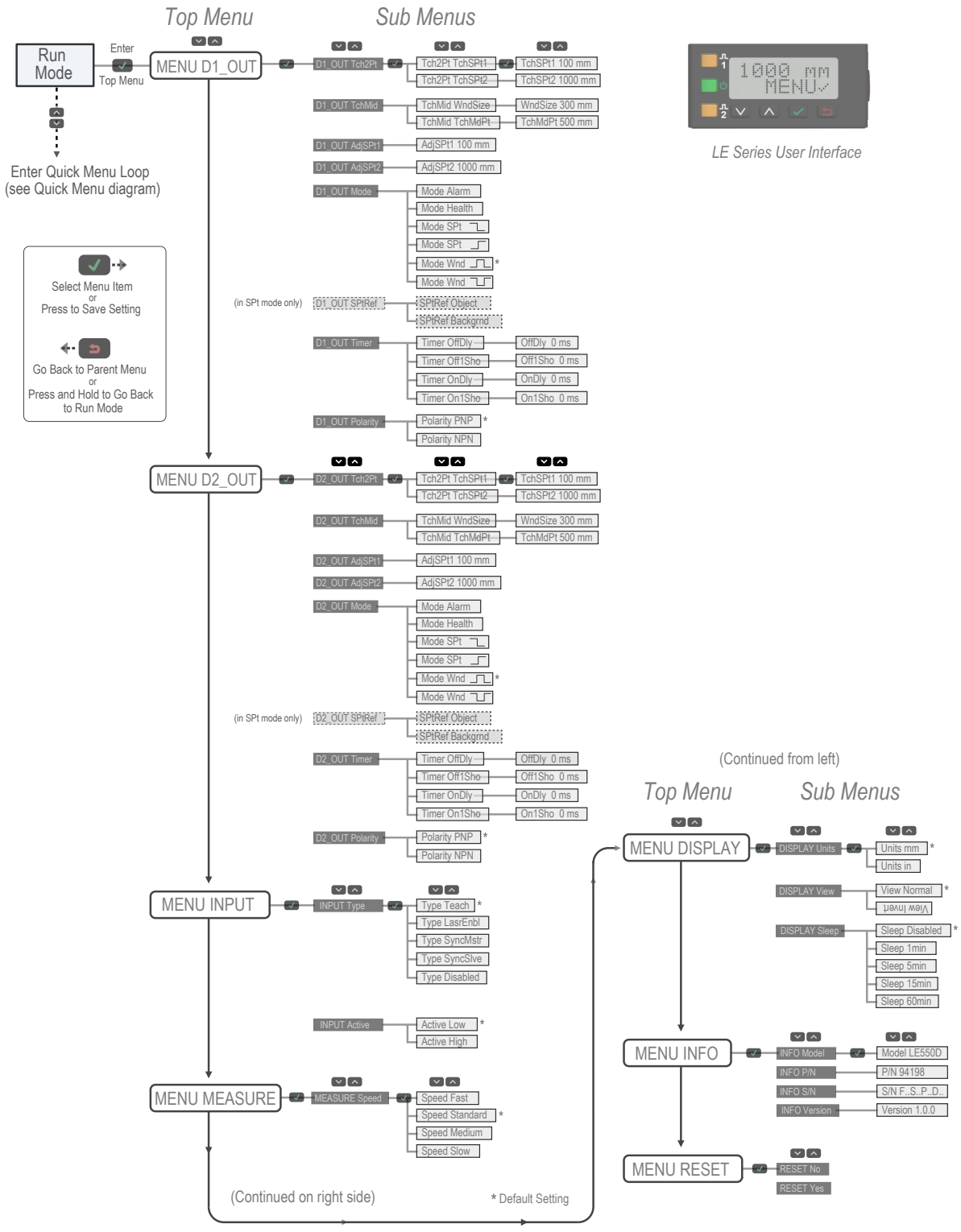
# Chapter 6 Product Support and Maintenance

## Troubleshooting

| Message/Indicator | Description | Resolution |
|---|---|---|
| Fail/<br>Min Wnd<br>OutRnge | The minimum window size is 1 mm for the LE250 models and 10 mm for the LE550 models. One point of the adjusted or taught window is out of range. | The sensor automatically returns to the previous setting. |
| Fail/<br>Out<br>of Range | The TEACH failed, the target is out of range. The target might have moved out of range after the TEACH process began. | TEACH the switch point within the measurement range. |
| Fail/<br>Wnd out<br>of Range | The window TEACH failed.<br>• The window is out of the measurement range.<br>• The target might have moved out of range after the TEACH process began.<br>• The window is too large. | TEACH the window within the measurement range. |
| MIN Wnd<br>xx mm (xx in) | The adjusted or taught window size is too small; the minimum window size is displayed. | The sensor automatically adjusts the window size to maintain the minimum window size and completes the adjust or TEACH operation. |
| OutRnge | The target is out of range, too dark, or the sensor is not measuring. | Move the target within the measurement range. |
| Power LED is flashing green | The sensor input is set to laser enable and the input is not active. | See "Input Type" on page 26. |
| Power LED is flashing red | The laser shut off, the Power LED flashes red and Output LEDs flash amber at 1Hz, and the display is blank.<br>The laser has experienced a fault. | Contact Banner Engineering to resolve. |
| SPtx<br>< Near<br>or<br>SPtx<br>> Far | One of the switch points is located outside the sensor's range, either too close to the sensor or too far away. | The sensor automatically adjusts the invalid switch point to the end of range. Reduce the window size or change the teach location so both switch points are inside the valid range. |
| Type<br>Sync Slave | The slave mode sensor does not see the master's pulse. | Verify the master mode sensor is configured and functioning properly. Check the input wire connection between the master and slave. |


© Banner Engineering Corp. All rights reserved.
www.bannerengineering.com

# Sensor Menu Full Map (LE550 Dual Discrete Model)




**NOTE:** See "Remote Input" on page 14 for remote input options.


© Banner Engineering Corp. All rights reserved.
www.bannerengineering.com

# Repairs

Contact Banner Engineering for troubleshooting of this device. **Do not attempt any repairs to this Banner device; it contains no field-replaceable parts or components.** If the device, device part, or device component is determined to be defective by a Banner Applications Engineer, they will advise you of Banner's RMA (Return Merchandise Authorization) procedure.

> **IMPORTANT:** If instructed to return the device, pack it with care. Damage that occurs in return shipping is not covered by warranty.

# Contact Us

Banner Engineering Corp. | 9714 Tenth Avenue North | Plymouth, MN 55441, USA | Phone: + 1 888 373 6767

For worldwide locations and local representatives, visit www.bannerengineering.com.

# Banner Engineering Corp Limited Warranty

Banner Engineering Corp. warrants its products to be free from defects in material and workmanship for one year following the date of shipment. Banner Engineering Corp. will repair or replace, free of charge, any product of its manufacture which, at the time it is returned to the factory, is found to have been defective during the warranty period. This warranty does not cover damage or liability for misuse, abuse, or the improper application or installation of the Banner product.

**THIS LIMITED WARRANTY IS EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES WHETHER EXPRESS OR IMPLIED (INCLUDING, WITHOUT LIMITATION, ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE), AND WHETHER ARISING UNDER COURSE OF PERFORMANCE, COURSE OF DEALING OR TRADE USAGE.**

This Warranty is exclusive and limited to repair or, at the discretion of Banner Engineering Corp., replacement. **IN NO EVENT SHALL BANNER ENGINEERING CORP. BE LIABLE TO BUYER OR ANY OTHER PERSON OR ENTITY FOR ANY EXTRA COSTS, EXPENSES, LOSSES, LOSS OF PROFITS, OR ANY INCIDENTAL, CONSEQUENTIAL OR SPECIAL DAMAGES RESULTING FROM ANY PRODUCT DEFECT OR FROM THE USE OR INABILITY TO USE THE PRODUCT, WHETHER ARISING IN CONTRACT OR WARRANTY, STATUTE, TORT, STRICT LIABILITY, NEGLIGENCE, OR OTHERWISE.**

Banner Engineering Corp. reserves the right to change, modify or improve the design of the product without assuming any obligations or liabilities relating to any product previously manufactured by Banner Engineering Corp. Any misuse, abuse, or improper application or installation of this product or use of the product for personal protection applications when the product is identified as not intended for such purposes will void the product warranty. Any modifications to this product without prior express approval by Banner Engineering Corp will void the product warranties. All specifications published in this document are subject to change; Banner reserves the right to modify product specifications or update documentation at any time. Specifications and product information in English supersede that which is provided in any other language. For the most recent version of any documentation, refer to: www.bannerengineering.com.

For patent information, see www.bannerengineering.com/patents.


© Banner Engineering Corp. All rights reserved.
www.bannerengineering.com

LinkedIn

X (formerly Twitter)

Facebook




© 2025. All rights reserved.
www.bannerengineering.com